

Figure: 40 TAC §711.402(a)

When the alleged perpetrator is a direct provider of a ...	The Investigator notifies	Within...
Facility, community center, local authority, HCS waiver program or TxHmL waiver program provider	The facility, community center, local authority, HCS waiver program or TxHmL waiver program provider	One hour of receipt of the allegation by DFPS
HCS waiver program provider or TxHmL waiver program provider	DADS Office of Consumer Rights and Services	24 hours of receipt of the allegation by DFPS or the next working day
Service provider in the home or community excluding the HCS waiver program or TxHmL waiver program	Service provider	24 hours of receipt of the allegation by DFPS
Limited service provider in the home or community excluding the HCS waiver program or TxHmL waiver program	Limited service provider & service provider	24 hours of receipt of the allegation by DFPS
Managed care organization	Managed care organization	24 hours of receipt of the allegation by DFPS
Consumer Directed Service Option employer	(1) CDS employer; and (2) Service coordinator, case manager, or Fiscal Management Service Agency as appropriate	24 hours of receipt of the allegation by DFPS