## ARKANSAS DEPARTMENT OF HEALTH AND HUMAN SERVICES DIVISION OF MEDICAL SERVICES OFFICE OF LONG TERM CARE

**DMS-731** 

## **Incident & Accident Next Day Reporting Form**

### **Purpose/Process**

This form is designed to standardize and facilitate the process for the reporting allegations of resident abuse, neglect, misappropriation of property or injuries of an unknown source by individuals providing services to residents in Arkansas long term care facilities for next day reporting pursuant to Section 507.1.

The purpose of this process is for the facility to compile the information required in the form DMS-731, so that next day reporting of the incident or accident can be made to the Office of Long Term Care.

### **Completion/Routing**

## This form, with the exception of hand written witness statements, MUST BE TYPED!

The following sections are **not** to be completed by the facility; the Office of Long Term Care completes them:

- 1. The top section entitled COPIES FOR:
- 2. The FOR OLTC USE ONLY section found at the bottom of the form.

All remaining spaces must be completed. If the information can not be obtained, please provide an explanation, such as "moved/address unknown", "unlisted phone", etc.

If a requested attachment can not be provided please provide an explanation why it can not be furnished or when it will be forwarded to OLTC.

The original of this form must be faxed to the Office of Long Term Care the next business day following discover by the facility. Any material submitted as copies or attachments must be legible and of such quality to allow recopying.

	COPIES FOR	ATY GEN OLTC PAHRM	PAS NEXT	ARR VISIT	APSOLT FOLLOW UP NEED!	C ENGSP	QMRP C VISIT #	
					NOTES:			
			OLTC II	NCIDENT AND	ACCIDENT REPO	ORT (I&A)		
Date &	Time Subr	mitted (if known):			Date &	Time of Discov	ery:	
Facility	Name:							
Facility	Area Code	e and telephone #	( )					
Facility	Address: _							
Staff rep	orting I &	. A:				Title:		
Date of 1	I & A			Time	:	Al	M or PM	
Name of	f Injured R	tesident:				Age:	Sex:	Race:
Status of	f Alleged	Perpetrator: F	acility Emplo	yee Fan	nily Visitor	Other	Unknown	
Type of		Neglect Verbal Sexual Physical_ Emotional/Ment			propriation of Propo	Personal Prop	igs perty st Fund	
NOTIF	ICATION	IS: FAM	ILY: Yes	No	DOCTO	OR: Yes	No	
LAW E	NFORCE	MENT: Yes	_ No		ADMINISTRATO	OR: Yes	No	
Summa	ry of Inci	dent:						
						con	t. on page 2)	
Steps ta	ken to pr	event continued a	buse or negl	ect during the i	nvestigation:			
-								
								(cont. on page 3)
				FOR OL	TC USE ONLY			
CODES:	A-Abuse RA-Res t ND-Natu	E-Elop o Res Abuse ral Death		<b>F</b> -Fire <b>MP</b> -Misappropria <b>IUS</b> -Injury of Unk		DI-Disease UD-Unusual D NG-Neglect	<b>OT</b> -Other eath	
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## SUMMARY OF INCIDENT – CONTINUED

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## STEPS TAKEN TO PREVENT CONTINUED ABUSE OR NEGLECT DURING THE INVESTIGATION– CONTINUED

DMS-731

## ARKANSAS DEPARTMENT OF HEALTH AND HUMAN SERVICES DIVISION OF MEDICAL SERVICES OFFICE OF LONG TERM CARE

**DMS-742** 

## <u>Facility Investigation Report for Resident Abuse, Neglect, Misappropriation of Property,</u> & Exploitation of Residents in Long Term Care Facilities

### **Purpose/Process**

This form is designed to standardize and facilitate the process for the reporting allegations of resident abuse, neglect, or misappropriation of property or exploitation of residents by individuals providing services to residents in Arkansas long term care facilities. This investigative format complies with the current regulations requiring an internal investigation of such incidents and submittal of the written findings to the Office of Long Term Care (OLTC) within five (5) working days.

The purpose of this process is for the facility to compile a substantial body of credible information to enable the Office of Long Term Care to determine if additional information is required by the facility, or if an allegation against an individual(s) can be validated based on the contents of the report.

### **Completion/Routing**

## This form, with the exception of hand written witness statements, MUST BE TYPED!

Complete **all** spaces! If the information can not be obtained, please provide an explanation, such as "moved/address unknown", "unlisted phone", etc. Required information includes the actions taken to prevent continued abuse or neglect during the investigation.

If a requested attachment can not be provided please provide an explanation why it can not be furnished or when it will be forwarded to OLTC.

This form, and all witness and accused party statements, **must be originals**. Other material submitted as copies must be legible and of such quality to allow re-copying.

The facility's investigation and this form must be completed and submitted to OLTC within five (5) working days from when the incident became known to the facility.

Upon completion, send the form by certified mail to: Office of Long Term Care, P.O. Box 8059, Slot 404, Little Rock, AR 72203-8059.

Any other routing or disclosure of the contents of this report, except as provided for in LTC 507.4 and 507.5, may violate state and federal law.

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## Facility Investigation Report for Resident Abuse, Neglect, Misappropriation of Property, & Exploitation of Residents in Long Term Care Facilities

## **Section I-Reporting Information**

Name of Facility:			
Phone #:()			
Address:			
City	State	Zip Code	
Facility Staff Member Completing DMS 762:			
Title:			
Date Incident Reported/Faxed to OLTC:	Time:		AM/PM
Date & Time of Incident (if known):			
Time & Time of Discovery:			
Type of Incident: Neglect Misappro  Abuse: Verbal Sexual Physical Emotional/Mental	priation of Property:	Drugs Personal Property Resident's Trust Fund	
Name of Involved Resident:		Room # :	
Social Security #:	DOB:		
HeightPhysician			
Is Resident still Living: If not, Da	te of Death:		
Ambulatory? YES NO Oriented Time, I Physical Functional Level/Impairment	Place, Person, Events		
Mental Functional Level			
Primary Diagnosis			

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## **Section II-Complete Description of Incident**

"See Attached Is Not Acceptable!"

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(Attach Additional Pages as Necessary)	

## **Section III- Findings and Actions Taken**

## Please include Resident's current medical condition

Facility Administrator's Signature	Date

## **Section IV- Notification/ Status**

## Administrator/Written Designee Must Be Notified!

Name of Administrator				
Date:		Time:		AM / PM
Family Notified: YESNO	NONE	Date:	Time:	AM/PM
Name of Family Member:				
Relationship:		Ph	one #:	
Doctor Notified: YES NO	Date:		Time:	AM/PM
Doctor's Name:		Pl	none #:	
Resident Sent to Hospital: YES	NODate:_		Time:	AM/PM
Admitted to Hospital: YES	NO			
Name/ Address/ Phone of Hospital: _				
_				
_				
Law Enforcem	ent Must Be Noti	fied for abuse	e and neglect	
Date:			Time:	AM/PM
Name of Law Enforcement Agency:_				
Phone #:				
Address:				
City/Zip:				
Was an Investigation Made by the La	w Enforcement Ag	gency?: Y	ES	NO
Date of Investigation:			Time:	
Name of Officer:				

### **Section VI-Accused Party Information**

Job Title (if any):	Phone #:	
Home Address:		
City/State/Zip:		
Social Security #:		
Dates of Current Employment: From	To	
Certified Nursing Assistant: YES	NO	
Registration #:	Date Issued:	
Date Criminal Background Check Completed:		
Licensed by State Board of Nursing: YES	NO	
Type of License: RN #	LPN #	
Date Issued:		

#### **Section VII- Attachments**

Attach the following information to the back of this form. If you do not have one of the specified attachments, please provide an explanation why it can not be obtained or if it will be forwarded in the future.

- 1. Statement from the accused party.
- 2. All witness statements. Use the attached <u>OLTC Witness Statement Form</u> for all witness statements submitted. If the statement is a typed copy of a handwritten statement, the handwritten statement must accompany the typed statement.
- 3. Law enforcement incident report. This can be mailed at a later date if necessary.
- 4. Other pertinent reports/information, such as Ombudsmen, autopsy, reports, etc. These can be mailed at a later date if necessary.

## Facility Investigation Report for Resident Abuse, Neglect, Misappropriation of Property, & Exploitation of Residents in Long Term Care Facilities

## **OTLC Witness Statement Form**

Date:	Time:	AM/ PM
Witness Full Name:		
Job Title:	Shift:	
Home Address:	City/Zip	
Home Phone #:	Work Ph	one #:
Relation to Resident (If Any?)		
State in your own words what you witnes		
	(Continue on E	Back as Necessary)
The information provided above is true to	o the best of my knowledge:	
Signature of Witness:	Da	te:

## ARKANSAS DEPARTMENT OF HEALTH AND HUMAN SERVICES OFFICE OF LONG TERM CARE **Assisted Living Facility**

## APPLICATION FOR LICENSE TO CONDUCT AN ASSISTED LIVING FACILITY

**NOTE:** Before beginning this application, please read carefully the instructions on page 4.

For State Use Only		[ ] Original	[ ] Renewal
License Issued for			//
	Year		Month Day Year
License Number	Vendor No	No. Licensed For	
Fee \$	License Granted Effective	License Den	ied
Administrator, Residen	ntial and Adult Day Care		
I. Name and Location			
The undersigned hereb	y make application for a license to ope	erate [ ] Assisted Living Facility [ ] Assisted Living Facility	
Name of Facility			
Address of Facility			
	Street	City or To	own
County	State Zip Code	Telephone #	Fax #
Mailing Address if diff	Ferent from above		
II. Management and O	wnership		
	or management of the facility is vested		(3) Non-Profit [ ]
	y, list individual who heads the govern Governing Board:	mental department having jurisdic	ction over the facility and
	Name	Address	
1			
2			
3			
4			
5			

C.	If privately owned list Ownership status			
	(1) [ ]Sole Proprietorship	(2) [ ]	Partnership	(3) [ ]Corporation
	Partnership: List names and addresses o	f partner		
	<u>Name</u>			Address
	ration: List names and addresses of corpo	rate officers	s and percentage of	individuals owning 5% or more stock
	<u>Name</u>			Address
		_		
		_		
		_		
Non-P	rofit: List names and addresses of Board	of Director	s of the Governing	Body
	<u>Name</u>			Address
		-		
	D. If ownership of building is different relationship including names and ac			perating the facility, explain the
	<u>Name</u>			Address
II.	Licensure			
11.			(L1 I)	(L1 III)
	A. Number of beds (Total)		(Level I)	(Level II)

C. Name and address of facility manager/director if	different from the ownership
Name	Address
State	Telephone #
Certification and Verification	
State of	County of
knowledge and belief. I am aware that any willful r Application will subject me to penalties as prescribe revocation and/or suspension of this license. I further affirm that I understand that I am eligible for	Application and that all statements are true to the best of my misrepresentation of any material fact contained on the ed in the State Licensing Law including, but limited to or a license only if the facility is in compliance with the law
license on any of the grounds listed in the State Lice	ong Term Care is empowered to deny, suspend, or revoke m
license on any of the grounds listed in the State Lice	Signature of person(s) authorized to sign in accordance with instruction II. C
license on any of the grounds listed in the State Lice	ong Term Care is empowered to deny, suspend, or revoke mensing Law.  Signature of person(s) authorized to sign in
license on any of the grounds listed in the State Lice	Signature of person(s) authorized to sign in accordance with instruction II. C day of
license on any of the grounds listed in the State Lice	Signature of person(s) authorized to sign in accordance with instruction II. C
license on any of the grounds listed in the State Lice	Signature of person(s) authorized to sign in accordance with instruction II. C day of

### **INSTRUCTIONS**

- A. Enclosed are two (2) copies of Application for Licensure. Complete one copy and return to the Office of Long Term Care and retain one copy for your files.
- B. Please read these instructions carefully and complete this application in full. This application must be completed in ink or typed.
- C. This application is not valid unless it is notarized.
- D. This license application must be signed by the following person(s) dependent upon the type of management and ownership.
  - 1. If the institution is public (i.e., County, City, etc.) it must be signed by the person who is head of the governmental department having jurisdiction over it (i.e., Chairman of County Board or Chairman of Commission) or his duly authorized representative. This authorization must be in writing, notarized and submitted along with this application.
  - 2. If the institution is private, it must be signed by the following dependent upon the type of business organization.

Type Signer
Sole Proprietorship Owner
Partnership One of the partner
Corporation, Church, Non-Profit Association

If someone other than the above named is authorized to sign in his or her behalf, such authorization must be in writing, notarized and attached to this application.

- E. All license expire on midnight June 30 of the calendar year in which they are issued.
- F. Application for annual renewal **must be postmarked no later than June 1 of the current year** in order to avoid the payment of a penalty. This penalty shall be 10% of the facility's licensure fee.
- G. This application should be returned by **certified mail** to the following address:

# DEPARTMENT OF HEALTH AND HUMAN SERVICES OFFICE OF LONG TERM CARE P.O. BOX 8059 SLOT S408 LITTLE ROCK, AR 72203

Please make certain that you use the above listed address only. All other addresses used could cause delays and may result in penalties being applied to your annual licensure renewal fees.

H. A check or money order for the required licensure fee made payable to Arkansas Department of Health and Human Services must accompany this submission except for those facilities operated by the State, County or City.

Licensure Fee: \$10.00 per bed