#### **SOUTH DAKOTA COMMISSION ON GAMING**

#### **GAMING INTERNAL CONTROL**

#### AND

#### **REVENUE REPORTING MANUAL**

# SOUTH DAKOTA COMMISSION ON GAMING GAMING INTERNAL CONTROL

#### AND

#### REVENUE REPORTING MANUAL

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#### INTRODUCTION AND SCOPE

The purpose of this manual is to accomplish two primary goals as follows:

- 1. Provide guidance as to the expectations of implementing gaming controls of each licensee.
- 2. Standardize the control process by the utilization of state provided gaming control forms and reports.

It is the intention of the South Dakota Commission on Gaming that this manual be used as documentation of a licensee's system of control as it relates to gaming; a training manual for licensee employees; and a reference source for instruction on the various state required forms and reports. Throughout the manual there are references to South Dakota Codified Laws (SDCL) and the Administrative Rules of South Dakota (ARSD). Copies of the referenced materials can be obtained from the South Dakota Commission on Gaming.

As the need arises, revisions to the manual will be forwarded to licensee's of record, it is the licensee's responsibility to ensure that their manual is updated and accessible to all gaming personnel.

The commission recognizes that due to the limited nature of some licensee operations, several of the following procedures and controls will be difficult if not impossible to implement. In these instances, it is the responsibility of the licensee to make arrangements with the executive secretary as to alternative acceptable procedures to be implemented. Even in those instances, it will be required that all licensees utilize the state provided documentation included herein.

Any suggested revisions, additions or deletions are welcomed and should be forwarded in writing to the executive secretary.

#### **DEFINITIONS OF SELECTED GAMING TERMINOLOGY**

**BANK** (Bankroll) - The inventory of currency, coins and chips in the establishment cage, pit area, and slot booths and on the playing tables. Used to make change, pay winning bets, and pay slot machine jackpots.

**BUY-IN** - The amount of money a player must present for coins and chips in a poker game. Usually put in a separate drop box by the dealer.

**CASH LOADS** (Slot Load) - The initial currency, coins, chips, and so on issued from a bankroll to a coin-operated gaming device.

**CASH INVENTORY SHEET** - An itemized list of the components that make up the cage accountability.

**DAILY CASH SUMMARY** - A detailed reconciliation of the beginning and ending cage accountability.

**CASHIER CAGE** - A secure work area within the establishment for cashiers and a storage area for the establishment's bankroll.

**CAGE CASHIER** - The custodian of the establishment bankroll.

**CHIP FLOAT** - The dollar value of chips held by customers and other licensees.

**CHIPS** - Money substitutes, in various denominations, issued by a gaming establishment and used for wagering.

**COIN OPERATED GAMING DEVICE** - Any of the variety of mechanical or electronic apparatus used in connection with gaming. Includes slot machines and electronic video games such as poker, blackjack, and keno.

**COUNT** - The total funds counted for a particular game, coin-operated gaming device, shift, or other period.

**DISPENSING MACHINE** - A device used primarily in a cashier's cage to dispense fill/credit and jackpot payout/fill slips in numerical sequence. If one copy of the jackpot payout/fill slip is retained in the machine for accounting, the machine shall be locked.

#### DROP -

- 1. In table games, the total amount of cash, chips, and coupons contained in the drop box.
- 2. In slots, the total amount of money removed from the drop bucket and the bills, paper tokens, and casino script removed from the bill acceptor boxes.

**DROP BOX** - A locked container affixed to the gaming table into which the drop is placed. The game type, table number are indicated on the box.

**DROP BUCKET** - A container located in a cabinet beneath a coin-operated gaming device for the purpose of collecting coins and tokens from the device.

**FILL** - A transaction whereby a supply of chips, tokens, or coins are transferred from a bankroll to a table or a coin-operated gaming device.

FILL/CREDIT SLIP - A document evidencing a fill or credit.

**FOREIGN CHIPS** - Chips that are redeemable for money or house chips by other than the issuing establishment.

**GAME BANKROLL** (Table bankroll) - The inventory of gaming chips and coins stored in the chip tray for each table game. Game bankrolls may be under the control of establishment bankroll or under a separate general ledger control account.

**GROSS GAMING REVENUE** (Win) - The net win from gaming activities which is the difference between gaming wins and losses before deducting costs and expenses.

**HANDLE** - The total amount wagered.

**HARD COUNT** - The count of the contents in a drop bucket.

**HOLD** - (See Gross Gaming Revenue)

**HOLD PERCENTAGE** - The relationship of hold to drop or handle.

**HOPPER** - The mechanism that contains the coins or tokens to make payments in a coin-operated gaming device.

**IMPREST BANK** - A bank, fixed or mobile, where the total dollar value of the combination of chips, tokens, and currency does not fluctuate. Examples of a mobile imprest bank are a change cart, slot route operator vehicle, or any imprest bank not located inside a cashier cage.

**JACKPOT PAYOUT** - The portion of a jackpot paid by slot personnel. The amount is usually determined as the difference between the total posted jackpot amount and the coins paid out by the machine. May also be the total amount of the jackpot.

**JACKPOT PAYOUT/FILL SLIP** - A form on which a jackpot paid by slot personnel is recorded, or a document which records a fill to a slot machine.

**KEY CONTROL LEDGER** - A ledger that authorized personnel sign to receive keys to sensitive areas, such as drop boxes, safe deposit boxes, count room, and cashier's cage.

**LAMMER** - A type of chip that is placed on a poker table to indicate that the amount of currency designated thereon has been given to the supervisor to obtain that amount of chips in order to replenish the chips in the chip tray.

- **LIMIT** The minimum or maximum amount that a customer may wager at a particular table.
- **LOAD** Coins or tokens put into a hopper or included in a table tray.

**MASTER GAME SHEET** - A form used to record, by shift, each table game's win or loss. This form reflects the opening and closing table inventories, the fills and credits, coupons used, and the drop amount transferred to the cashier cage by the count team.

**METER** - A mechanical apparatus in a coin-operated gaming device. Must record the number of coins wagered, the number of coins dropped, the number of coins paid out to winning players, and the number of jackpots paid.

**METER READING SUMMARY** - A report reflecting the meter readings on coin-operated gaming devices. The number is recorded prior to the removal of the drop bucket from the cabinet.

**OPENER/CLOSER** - A two part form on which the table inventory at the end of a shift is recorded. The copy is used as a closer for that shift, the original is kept in the chip inventory and used as an opener when the next shift begins.

**PAYOFF** - The amount paid out on a winning wager.

**PIT** - An area in an establishment enclosed or encircled by gaming tables.

**PROGRESSIVE SLOT MACHINES** - A slot machine, with a payoff indicator, in which the payoff increases as it is played.

**RAKE OFF** (Rake) - A commission charged by the house for maintaining or dealing a poker game.

**REQUEST FOR FILL/CREDIT** - A prenumbered, two-part document prepared by a pit boss to authorize the preparation of a fill or credit slip.

**SHILL** - A player provided by or employed by a retail licensee who only bets money provided by the retail licensee as to promote poker play.

**SHORT PAY** - A payoff from a coin-operated gaming device that is less than the listed amount.

**SLOT FILL** - The coins placed in a hopper.

**SLOT MACHINE LOAD** - The initial slot fill.

**SLOT SUPERVISOR** - An individual with responsibility for a slot area and jackpot payouts.

**SOFT COUNT** - The count of the contents in a drop box.

**SOFT COUNT CARD** - A document prepared by the count team to record the amount of cash, by denomination, in a drop box.

**TABLE CHIPS TRAY** - A container used to hold coins and chips at a gaming table.

**TABLE INVENTORY** (Table Load) - The total coins and chips at a table.

**THEORETICAL HOLD** - The intended hold percentage or win of an individual coin-operated gaming device as computed by reference to its payout schedule and reel strip settings.

**TOKENS** - A coinlike money substitute, in various denominations, negotiable only in a particular establishment, and designed as a substitute of U.S. minted coins. Originally used to replace silver dollars needed for slot machine play.

**VAULT** - A secure area, besides a cashiers cage, within the establishment where backup of excess quantities of currency, coin, and chips are stored. Funds are transferred to and from the vault as needed.

**VOUCHERS** - This term is used to describe Paper Tokens and Hopper Tickets that are printed from a ticket printer on a slot machine. Preprinted tickets called Casino Script are also included in this term.

**WRAP** - The procedure of wrapping coins. May also refer to the total amount or value of the wrapped coins.

PART I

**GAMING INTERNAL CONTROL** 

**ADMINISTRATIVE - ORGANIZATION AND CONTROL** 

#### **SECTION 105 - ADMINISTRATIVE**

## REF NARRATIVE 105.1 The following is the system of administrative and accounting controls for gaming operations instituted at \_\_\_\_\_\_. (Fill in name of licensee) 105.2 The objective of this system of internal accounting control is to provide reasonable assurance as to the safeguarding of assets and reliability of financial records. 105.3 The Accounting Department is responsible for complete analysis and reporting of all gaming revenue from the source documents through the general ledger to the required city, county, state, and federal tax returns and financial reports. Certain forms in this manual are required to be filed and retained by the accounting department. If the licensee does not have a secure area to place the forms which are to go to accounting, alternative locations can be substituted. These locations must provide access to the forms only by the owners and/or accounting personnel. The licensee must receive written approval from the executive secretary for this alternative location. 105.4 A key employee or owner is on the premises whenever wagering is being conducted, unless the licensee has received written permission from the executive secretary regarding an alternative arrangement. 105.5 An independent public certified accounting firm, licensed in the State of South Dakota will perform \_\_\_\_\_ (audit, review, or compilations required by the executive secretary) of the books and records of the company at a prescribed time period or when so required by the executive secretary. (ARSD 20:18:22:10) 105.6 Repealed. 105.7 Gaming revenue shall only be collected and counted at times which have been previously submitted to the Executive Secretary. The times are reported on the "Gaming Revenue Collection and Count Schedule." Any unscheduled drop or count MUST be

reported to the Commission office in advance. (ARSD 20:18:12.01:12)

All gaming documents shall be completed in pen. Corrections are made by drawing a single line through the error and writing in the correction. All corrections are to be initialed by the individual making the correction. Corrections to gaming documents that require more than one signature also require at least two sets of initials on changes.

ADMINISTRATIVE - ORGANIZATION AND CONTROL

SECTION 105 - ADMINISTRATIVE (continued)

#### REF NARRATIVE

- Prior to each hard/soft count, the currency counter will be tested with a predetermined amount of bills to verify the accuracy of the device. The following procedures will be followed:
  - 1. The currency counter is to be tested with a predetermined number of bills.
  - 2. Count team member counts each denomination with currency counter and orally tells the recorder the number of bills for each denomination.
  - 3. After orally verifying the amount for each denomination, the recorder logs the number on the bill validator summary or soft count card.
  - 4. (Hard) count team members repeat steps 3 and 4 until all boxes have been counted for retail licensee.

- 5. At the conclusion of the counting for each retail license the second count team member or the recorder must recount each denomination for the entire drop, thus fulfilling the second physical count requirement. This total should compare with the amount calculated on the soft count card or bill validator summary.
- When an imprest bank is used, it shall be counted before and after its use and documented on a cash inventory form to verify that the amount has not fluctuated. If a mobile imprest bank is used it shall be locked and secure at all times.
- All sequentially numbered critical forms that are requisitioned from the executive secretary are documented on the prenumbered forms control log which requires date, starting and ending number, date of issuance, and signature of person issuing the form.

#### **ADMINISTRATIVE - ORGANIZATION AND STRUCTURE**

SECTION 110 - POSITION DESCRIPTIONS

## **NARRATIVE** REF TITLE 110.1 Owner/ The Owner/Operator is (name), and is Operator responsible for operations of the entire property; attainment of long-term growth; delegates portions of the duties and responsibilities to appropriate management personnel; determines that all operations and activities are conducted in accordance with company policy and applicable state and federal law; has the authority to hire and terminate departmental personnel. All owner/operators must be licensed as such with the South Dakota Commission on Gaming. 110.2 The Gaming Manager is \_\_\_\_\_ (name), Gaming and

Manager

is responsible to establish and monitor overall operating policy for the gaming operation; monitors games activity for adherence to company policy and state regulations; and has the authority to hire and terminate departmental personnel. This person must be licensed as a key employee. (SDCL 42-7B-22.1)

110.3 Controller/

The Controller/Bookkeeper is \_\_\_\_\_\_(name),

Bookkeeper

and is responsible for the care and custody of company funds, securities, and records; administers and generally supervises all accounting functions of the company; analyzes financial statements and submits related reports to the state as required. This also includes any person who performs the accounting functions as stated in Sections 245, 360, 445, 535, and 645. This person must be licensed as either a key or support employee. Any person who performs accounting functions cannot participate in any gaming transactions or activities (i.e., Shift or Floor Supervisor duties, fills, jackpots, slot tech, cashier, dealer, pit personnel, recorder on the count team, etc.) as those are separate functions that shall be segregated for security reasons.

#### **ADMINISTRATIVE - ORGANIZATION AND STRUCTURE**

**SECTION 115 - SAMPLE FORMS** 

GAMING REVENUE COLLECTION AND COUNT SCHEDULE

## **SEE ATTACHED**

Description:

Two-part form

Top copy (white) filed with Commission on Gaming

Second copy (yellow) retained by licensee

#### SOUTH DAKOTA COMMISSION ON GAMING

696 Main Street, 2<sup>nd</sup> FI

Deadwood, SD 57732

#### GAMING REVENUE COLLECTION AND COUNT SCHEDULE

ARSD 20:18:12.01:12 states that gaming revenue shall only be collected and counted at the times designated on the schedule previously submitted to the executive secretary. This form is provided for the purpose of reporting revenue collection, counting schedules, hours of operation, and changes to such schedules. Any unscheduled drop, count, or change in hours of operation MUST be reported in advance, by calling the South Dakota Commission on Gaming office in Deadwood, Monday through Friday (8:00 a.m. - 5:00 p.m.) at 578-3074. Follow-up notices must be mailed to the Deadwood office within 24 hours after telephone notification.

Location			Name:
Address:			
City:		Effective	Date:
HOURS	OF		OPERATION:

## **COUNT AND REMOVAL TIMES:**

SOFT COUNT	Day/Date	Drop Box Removal Time	Count Time
Graveyard Shift			
Day Shift			
Swing Shift			
HARD COUNT	Day/Date	Drop Box Removal Time	Count Time
Machines			
CAGE COUNT	Day/Date	Count Time	
Graveyard Shift			_
Day Shift			_
Swing Shift			_

I,	, certify and declare under	penalty of perjury that
I am the		
correct report to the best of my knowledge,	information, and belief and that this r	report is made with the
knowledge and consent of all other individuals	named on the gaming license.	
_		
Date	20	Signed
(Please remit one conv to Commis	sion on Gaming and retain a copy for y	your records)
(Trease terms one copy to commis	sion on Gaming and retain a copy for y	our records)
ADMINISTRATIVE -	ORGANIZATION AND STRUCTURE	
SECTION	N 115 - SAMPLE FORMS	

#### **SEE ATTACHED**

## BLACKJACK

## SECTION 205 - GENERAL

REF	_DESCRIPTION	NARRATIVE
205.1	Pit Access	Access to the Blackjack table area is restricted to employees of the Pit Department and Security who are licensed by the Commission on Gaming.
205.2	Table Box	Table drop box racks or cabinets for empty and full drop boxes are
	Storage	located in the (indicate location). The keys to the drop box racks or cabinets for empty and full drop boxes are retained in the (indicate key location). The issuance and receipt of these keys requires entries in a key log for signature date and time in a key log. When the keys are returned for storage in the, they are placed in Access to the Cashier area is limited to those specified in this document.
205.3	Empty Table	Empty table drop boxes for each shift are locked in a table drop
	Box Control	box rack or cabinet. Each rack or cabinet has a separate lock to control physical access. Access to each lock is controlled through the use of a key. The key to each empty table drop box rack is located at the (indicate location). These empty table drop boxes are transferred to the gaming tables by (indicate personnel) prior to the start of each shift. The only individuals authorized to obtain the keys to the empty table drop box rack or cabinet are Soft Count Team Members, General Managers, and Slot Drop personnel. Access to the key requires that the individual receiving the key records time and date out, and their signature in the key control ledger which is located at the (indicate location). When the key is returned, the cashier accepts custody and responsibility for the empty table drop box rack or cabinet key by

I	recordir	ng key id	dentif	ication a	nd tii	me a	nd	date ir	n and	by	signing	the	key
(	control	ledger	and	placing	the	key	in						
	(indicate	e location	on).										

#### **BLACKJACK**

SECTION 205 - GENERAL (continued)

## REF\_\_\_DESCRIPTION\_\_\_\_ **NARRATIVE** 205.4 Full Table Full table drop boxes for each shift are locked in the full table drop Box Control box storage rack or cabinet. These full drop boxes are transferred from the gaming tables and placed in the table drop box storage rack or cabinet at the end of each shift. The key to the full table drop box section is located at the location). Access to the key requires that the individual receiving the key records time and date out and signs the key control ledger located at the \_\_\_\_\_ (indicate location). When the key is returned, \_\_\_\_ (indicate personnel) accepts custody and responsibility for the full table drop box storage cabinet key by recording key identification and time and date in and by signing the key control ledger and placing the key in \_\_\_\_\_ (indicate location). 205.5 Drop Box All drop boxes are: 1) marked with a number corresponding to a Marking to a permanent number on the table; 2) marked to indicate game and shift; 3) marked in such a manner as to be clearly visible at a distance of 20 feet. (ARSD 20:18:15:36.01) The unused cards are locked in \_\_\_\_\_ 205.6 Card Supply (indicate

Control

location). All unused cards are inspected by the Owner/Operator or Gaming Manager prior to being placed into play on the respective table. Subsequent disposition of used cards is the responsibility of the Owner/Operator. (ARSD 20:18:19:02 and 20:18:19:06)

205.7 Policies

Cross fills or even money exchanges between tables are prohibited. Fills and credits are transferred to and from the cashier only by personnel who are independent of the transaction.

Access to keys and locked boxes or storage areas are limited to only those people specified in writing.

#### **BLACKJACK**

SECTION 205 - GENERAL (continued)

#### REF\_\_\_DESCRIPTION\_\_\_\_NARRATIVE

205.8 Forms Control

1. Request for Fills/Credits

All unissued requests for fills/credits are stored and maintained by the Cashier. In order to obtain a request for fills/credits, a Gaming Manager or Pit Boss must request a full book from the Cashier. Access to request for fills/credits is limited to the Gaming Manager or Pit Boss by locking the request for fills/credit in a pit podium or cabinet.

2. Fill and Credit Slips

- a. All Fill and Credit Slips are prenumbered utilizing the alphabet. Only one series at a time is issued and used.
- b. The Fill and Credit Slips are inserted and locked into writing machines. All slips are utilized in numerical sequence.
- c. Fill and Credit Slips are requisitioned from the Executive Secretary as needed. These slips are documented on the prenumbered forms control log which require date, starting and ending number, date of issuance, and signature of person issuing the fill and credit slips. The fill and credit slips are then issued to the cage and inserted into the fill and credit dispensing machine. Slips not inserted into the fill and credit dispensing machine are stored in the Accounting Office with the Owner/Operator, Gaming Manager, Controller/Bookkeeper, or Key Employee on duty having access to the key to the stored forms. If an alternative storage location is needed, the licensee must receive written approval from the Executive Secretary.
- d. When the Controller/Bookkeeper or Gaming Manager participate in the Soft Count, the Controller/Bookkeeper or Gaming Manager may not serve as the count team recorder.

BLACKJACK

SECTION 205 - GENERAL (continued)

REF DESCRIPTION NARRATIVE

205.8

e. When a Gaming Manager acts as a Runner, this individual is precluded from acting as a Pit Boss who authorizes the fill/credit.

f. All fill and credit slips are accounted for after use by the Accounting Personnel. An investigation is performed to determine the reason(s) and responsibility for the loss of any fill or credit slips. The investigation is documented in a report which is submitted to the Executive Secretary for action as appropriate.

205.9 Voids

When a fill or credit slip is voided, the Cashier clearly marks "void" across the face of the original and yellow copy, and the Cashier drops the original and yellow copy in the accounting paperwork lock box for retention and accountability.

#### BLACKJACK

#### **SECTION 210 - POSITION DESCRIPTIONS**

#### **NARRATIVE** REF TITLE The Owner/Operator is \_\_\_\_\_ 210.1 Owner/ (name) and Operator is responsible for operations of the entire property; attainment of long-term growth; delegates portions of the Owner's/Operator's duties and responsibilities to appropriate management personnel; determines that all operations and activities are conducted in accordance with company policy and applicable state and federal law; and has the authority to hire and terminate departmental personnel. All owners/operators must be licensed as such with the South Dakota Commission on Gaming. 210.2 Gaming The Gaming Manager (key employee) is

Manager

and is responsible to establish and monitor overall operating policy for the Gaming Operator; monitors games activity for adherence to company policy and state regulations; and has the authority to hire and terminate departmental personnel. This person must be icensed as a key employee (SDCL 42-7B-22.1).

210.3 Pit Boss

The Pit Boss's responsibility is to issue cards and direct and supervise personnel where required and observe table action; instruct personnel on table assignments; change charts, review irregularities; arbitrate customer disputes arising from table play; maintain proper loads on tables with fills and credits; oversee or count table inventory at the end and beginning of each shift; view drop box removal at established times; and submit all reports as required. A list of authorized Pit Bosses is filed with the Executive Secretary. (ARSD 20:18:08:02.01)

210.4 Blackjack

The Black Jack Dealers' responsibility is to handle buy-ins,

make

Dealer

payoffs, and deal cards. A list of authorized Blackjack Dealers is filed with the Executive Secretary. (ARSD 20:18:08:02.01)

210.5 Runners

Runners are responsible for the transfer of fill and credit documents and chips to and from the Cashier. A list of authorized runners is filed with the Executive Secretary. (ARSD 20:18:08:02.01)

#### **BLACKJACK**

SECTION 220 - PIT FILLS

## **REF** NARRATIVE

220.1	The following procedures are performed when a request for fill is needed in the pit:
(	ARSD 20:18:15:32)

1. A Pit Boss determines that a table needs a fill, obtains a "request for fill/credit" slip, and completes the following information:

Date, time, shift, game, table number, denomination, amount of chips and total. (Unissued 2-part "request for fill/credit" books are maintained by the Cashier and are only issued at the request of the pit.)

- 2. The Pit Boss calls a Runner, they both sign the original "request for fill/credit," and places the original (white) on the table.
- 3. The Runner transports duplicate (yellow) "request for fill/credit" to Cashier area and gives to Cashier.
- 4. The Cashier reviews "request for fill/credit" for proper authorization and initials form as performing this review.
- 5. The Cashier calls the Gaming Manager on large amounts informing them of the table number and amount to fill.
- 6. The Cashier prepares "fill/credit" slip and counts chips using the duplicate (yellow) "request for fill/credit" as a reference and maintains duplicate (yellow) "request for fill/credit".
- 7. The "fill/credit" slip utilized is a two-part form pre-numbered as supplied by the Commission on Gaming and contains the same number on all parts. The forms are used in a continuous numerical series and are printed in a form utilizing the alphabet and only in one series at a time. The Cashier simultaneously prepares two parts indicating the following information: date, shift, game, table number, denomination,

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual. amount of chips, and total.

8. The Cashier signs both copies of the "fill/credit" slip, indicating that the chips and fill slips match the information recorded on duplicate (yellow) "request for fill/credit."

#### BLACKJACK

SECTION 220 - PIT FILLS (continued)

## **REF** NARRATIVE

- 9. The Cashier gives the chips to the Runner, who verifies the chips and compares to "fill/credit" slip and "request for fill/credit" to insure they agree and signs the "fill/credit" slips in the presence of Cashier.
  - 10. The Cashier dispenses original (white) and second part (yellow) of the "fill/credit" slip from the dispensing machine. The cashier maintains possession of the second part (yellow copy) of both the "request for fill/credit" and "fill/credit" slips.
  - 11. The Runner transports chips and the original (white) "fill/credit" slip to pit and gives to Pit Boss.
  - 12. The Pit Boss verifies chips and compares to "fill/credit" slip. The Pit Boss accompanied by the Runner transports those items to the table as designated on "fill/credit" slip and places items on the table next to the Dealer employed at the table.
  - 13. The Pit Boss signs "fill/credit" slip.

- 14. The Dealer breaks chips down and counts them in full public view prior to placing in table rack and compares amounts to those listed on the "request for fill/credit" and "fill/credit slips.
- 15. The Dealer signs "fill/credit" slip.
- 16. The Dealer places chips in table rack. Deposits the original (white) "fill/credit" slip and original (white) "request for fill/credit" in the table drop box.
- 17. The Cashier compares and staples second part (yellow) "request for fill/credit" to second part (yellow) of "fill/credit" slip and files until the end of the shift. At the end of the shift, the Cashier totals the fills, credits, and enters totals on the daily cash summary report.

#### **BLACKJACK**

#### **SECTION 225 - PIT CREDITS**

## **REF** NARRATIVE

- 225.1 The following procedures are performed when a credit is needed to the pit: (ARSD 20:18:15:33)
  - 1. The Pit Boss determines that a table needs a credit, obtains a 2-part "request for fill/credit" form and completes the following information:

Date, time, shift, game, table number, denomination, amount of chips, and total. (Unissued 2-part "request for fill/credit" forms are maintained by the Cashier and are only issued at the request of the pit).

- 2. The Pit Boss signs the "request for fill/credit" and calls a Runner who takes the slips to the table.
- 3. The Dealer counts out the requested credit in full public view and compares amounts to the "request for fill/credit", then signs the slips.
- 4. The Runner verifies the chips and/or coins to be transported and then signs the slips. The Runner then takes the duplicate "request for fill/credit" and the funds to the Cashier. The original "request for fill/credit" remains on the table as evidence of the funds being transported.
- The Cashier counts and compares the chips received and signs the copy (yellow) of the "request for fill/credit," indicating agreement with the amount stated, this copy is retained in the cage.
- 6. The Cashier then prepares a two part "fill/credit" slip with the following information: specifying credit slip, date, time, shift, game, table number, denomination, amount of chips, and total.
- 7. The Cashier signs the "fill/credit" slips, indicating that the chips received and the credit slips match the information recorded on the duplicate (yellow copy) of the "request for fill/credit." The Runner also signs the "fill/credit" slips at this time.
- 8. The Cashier dispenses original (white) and second part (yellow) of the "fill/credit" slip from the dispensing machine. The second part (yellow) is retained with the Cashier's shift paperwork.

#### BLACKJACK

#### SECTION 225 - PIT CREDITS (continued)

## **REF** NARRATIVE

- 9. The Cashier gives the original (white) copy of the "fill/credit" slip to the Runner who transports it to the pit and gives to Pit Boss.
  - 10. The Pit Boss and Dealer both verify that the amount on the original (white) slips agree. They then sign the original (white) copy of the "fill/credit" slip.
  - 11. The Dealer then deposits the original (white) slips in the table drop box.

#### **BLACKJACK**

#### SECTION 230 - TRANSFER OF DROP BOXES

(ARSD 20:18:15:35)

## **REF** NARRATIVE

230.1 1. The Pit Boss records time and date out, reason for obtaining key, and signs pit access key log at Cashier area and obtains key for the empty drop box rack or cabinet from the Cashier.

2.	The Cashier initials the pit access key log as issuer upon release of empty table drop box rack or cabinet key.
3.	The Pit Boss summons a Runner to acquire empty drop boxes, gives the Runner the key to the empty table drop box rack or cabinet.
4.	The Runner and Pit Boss enter the area where the empty drop box racks or cabinets are located.
5.	The Runner unlocks empty drop box rack or cabinet; removes empty drop boxes for coming-on shift from empty drop box rack or cabinet; locks empty drop box rack or cabinet.
6.	Pit Boss and Runner leaves storage area.
7.	Runner returns the key to the empty drop box rack or cabinet to the Pit Boss.
8.	The Pit Boss returns the empty drop box rack or cabinet key to the Cashier.
9.	The Cashier records time and date in, and initials the pit access key log as receiver.
10.	The Pit Boss records time and date, reason for acquiring drop box release key and signs pit access key log for drop box release key.
11.	The Cashier initials the pit access key log as issuer upon release of the drop box release key.

12. The Runner transports empty drop boxes to the pit area, placing each box next to the appropriate table; advises Pit Boss (going-off shift) when empty boxes are in place.

#### BLACKJACK

SECTION 230 - TRANSFER OF DROP BOXES (continued)

## **REF** NARRATIVE

230.1

- 13. A. If the table is being shut down the off-going Pit Boss counts each table's inventory; enters on the "Opener/Closer" and signs. The slips are then separated and the "closer" (white) is dropped in the drop box. The "opener" (yellow copy) is placed in the locked chip tray until the table is opened up again.
  - B. If this is a shift change the off-going Pit Boss counts each table's inventory; enters on the "Opener/Closer" and signs. The on-coming Pit Boss, in the presence of the off-going Pit Boss, counts each table's inventory comparing it to the entries on the "Opener/Closer"; reconciles any differences immediately; signs, places closer (white) in each table's drop box **prior** to its removal from the table; temporarily retains the "Opener" (yellow copy).
- 14. The off-going Pit Boss and Runner, after "Closers" (white copy) are placed in drop boxes, removes drop boxes for each table by unlocking with drop box table release key and immediately replaces each with an empty drop box for the next shift. Both verifies replacement drop box is securely locked into place.
- 15. The on-coming Pit Boss places "Opener" (yellow copy) in table's empty drop box for all tables which are open. For tables which are not open the "Opener" (yellow copy) is locked in the chip tray until the table is opened, at which time the "Opener" (yellow copy) is dropped in the empty drop box.

- 16. The Pit Boss returns the drop box release key to the Cashier.
- 17. The Cashier records time and date in, and signs the pit access key log as receiver.
- 18. The Pit Boss records time and date out, reason for obtaining key, and signs the pit access key log at the Cashier area to obtain key for the full table box rack or cabinet.
- 19. The Cashier initials the pit access key log upon release of full table box rack or cabinet.
- 20. The Runner and Pit Boss transports drop boxes taken from the table(s) directly to the storage area.

#### BLACKJACK

SECTION 230 - TRANSFER OF DROP BOXES (continued)

## **REF** NARRATIVE

- 230.1 21. The Runner opens full drop box storage rack or cabinet.
  - 22. The Runner places drop boxes taken from the table(s) in the drop box storage rack or cabinet.
  - 23. The Runner locks full drop box storage rack or cabinet.

- 24. The Pit Boss and Runner leaves the storage area.
- 25. The Pit Boss returns the full drop box storage rack or cabinet key to the **Cashier**.
- 26. The Cashier records time and date in, and signs the pit access key log.
- 27. The persons authorized to remove the drop boxes from each are precluded from having access to the drop box contents keys during the transfer of the boxes.

#### **BLACKJACK**

#### SECTION 235 - SOFT COUNT PROCEDURES

(ARSD 20:18:15:36)

# **REF** NARRATIVE

- 235.1 Soft Count room personnel start the count at a time designated by the Controller/Bookkeeper and reported to the Executive Secretary by using the form provided by the commission. (ARSD 20:18:12.01:12)
- There will be no extraneous items, such as purses, magazines, newspapers, etc., in the count room.
- 235.3 The Soft Count is performed by a minimum of two persons. (ARSD 20:18:15:36) A licensee must notify the executive secretary of persons authorized to participate in the

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual. count. (ARSD 20:18:12.01:12) 235.4 Access to stored drop boxes, full or empty, is restricted to authorized Members of the drop and Count Teams. 235.5 Access to the count room during the count is restricted to Members of the drop and Count Teams, excluding observers, supervisors for resolution of problems, and authorized maintenance people. 235.6 The Count Team Leader and Count Team are under the direct control of the Controller/Bookkeeper and are independent with respect to the pit department. Count Team Members are rotated on a routine basis as feasible; the same two individuals are not on the Count Team more than four consecutive counts. 235.7 All moneys are removed from the count room at the end of the count and transferred to the custody of the Cashier. 235.8 Master games sheets are written in ink. Any error is lined out and correction written above. Two Count Team Members will initial all corrections. 235.9 Additionally, if the grand total is changed on the master games it must be approved and initialed by the Cashier who accepts the funds.

- 1. The Count Team Leader obtains any/all documentation required to perform count.
- 2. The Count Team Leader obtains the following keys just prior to entering the secured count room:

The following details the Soft Count procedures:

235.10

#### **BLACKJACK**

SECTION 235 - SOFT COUNT PROCEDURES (continued)

# **REF** NARRATIVE

- a. Keys to drop box storage racks or cabinets.
  - b. Drop box release key.
  - c. Drop box contents key.
  - 3. The Count Team Leader signs pit access key log and obtains keys to enter count room from Cashier.

Keys to open count room are under the control of the Cashier. The pit access key log is maintained with the key which indicates date and time issued, date and time returned, signature of person authorized to obtain key and type of key and reason for obtaining key.

- 4. The Count Team enters count room and shuts and locks the door to the count room. Count Team consists of a Count Team Leader and one or more counters.
- 5. The Count Team Members unlock the storage racks or cabinets in the count room and remove boxes with all Count Team Members present and begin to count.

- 6. The Count Team member (opener) obtains one locked drop box from rack or cabinet and unlocks box. Keys remain on table and in full view when not in use.
- 7. The Count Team member (opener) opens the drop box in view of the other team member(s) and empties and counts the contents on count table.
- 8. The Count Team member (opener) shows empty drop box to camera and Count Team Leader. Count Team Leader acknowledges verbally that box is empty.
- 9. The Count Team member (opener) ensures that the drop slot is open and relocks the drop box placing both keys on the table and then places box back into storage rack or cabinet.
- The Count Team Leader and Count Team member sort "fill/credit" slips, "request for fill/credit" slips, "opener/closer" slips, coupons, and any other items from moneys in drop box.
- 11. Original (white) "request for fill/credit" slips and original (white) "fill/credit" slips are matched or otherwise reconciled by the Count Team to verify that the dollar amounts for the shift are identical.

#### **BLACKJACK**

SECTION 235 - SOFT COUNT PROCEDURES (continued)

# **REF** NARRATIVE

235.10

12. Fills and credits are recorded on the Master Games Sheet and examined for

SE	DLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual. correctness.
13.	The opening/closing table inventory forms are examined and recorded on the master games sheet.
	14. The total face value of coupons used must be recorded on the credit "in" portion of the master game sheet. Fifty percent of the total face value is recorded on the "out" column on the master game sheet. (ARSD 20:18:20.02:03 or 20:18:22:23)
15.	Fill slips, credit slips, and all other forms, other than cash, are given to Count Team recorder for filing. Cash is stacked in the center of the count table prior to sorting. No sorting until all money is stacked in the center of the table.
16.	All currency is then sorted by denomination by one count member, and the amounts by denomination are recorded on the count card by the recorder. The total count per count card is calculated and compared to a second total physical count performed by a second Count Team member. If the amounts agree, the total count of currency is recorded as the drop amount for that particular table on the master games sheet.
	(Steps 6-16 are repeated for each drop box which is to be counted during each soft count process.)
17.	At the end of the count for each shift, moneys counted for that shift are agreed by the verifier and the Count Team Leader.
18.	. At the completion of the count for each shift, all Count Team Members sign the Master Games Sheets attesting to the accuracy of the count.
19.	Two Count Team Members relock storage racks or cabinets containing empty drop boxes. At the end of count, the Count Team Leader returns keys to the Cashier.

20. The Count Team delivers moneys counted to Cashier and team member observes Cashier count drop.

#### BLACKJACK

SECTION 235 - SOFT COUNT PROCEDURES (continued)

# **REF** NARRATIVE

- 235.10 21. The Cashier signs, in ink, the master games sheets to attest to the accuracy of the moneys delivered and received, and **RETURNS** the Master Games Sheet to Team Leader.
  - 22. The Count Team Leader returns count room key to Cashier and signs pit key access log.
  - 23. All documents from drop boxes and all documents generated in the count (master game sheets, fill, credits, and all forms, etc.) are transmitted directly to accounting. **IN NO CASE** will these documents be accessible to Cashier personnel.

#### BLACKJACK

SECTION 240 - KEY CONTROL

# **REF** NARRATIVE

240.1		keys relating to the dicate the following:	Pit Department are controlled through the pit access
	1. Date of	issuance	
	2. Time of	issuance	
	3. Signatu	re of individual receiv	ring key
	4. Key nun	nber	
	5. Reason	for removal of key	
	6. Initials of	of individual issuing ke	еу
	7. Date of	return	
	8. Time of	return	
	9. Initials of	of individual accepting	return of key
	10. Comme	nts	
		ess is achieved by ma ne pit access key log.	aintaining a list of those persons authorized to obtain
240.2	The following location:	ng keys are maintail	ned in a locked drawer or cabinet in the indicated
	KEY		LOCATION
	1. Count ro	oom	Cashier
	2. Racks o	or cabinet for	

full drop boxes Cashier

3. Racks or cabinet for

empty drop boxes Cashier

4. Drop box table release key Cashier

5. Drop box content key Cashier

6. Table tray cover key Pit

#### **BLACKJACK**

#### **SECTION 245 - ACCOUNTING FUNCTION**

# **REF** NARRATIVE

- At the end of each shift all reports and supporting forms are forwarded to accounting.
- 245.2 Accounting personnel then perform the following:
  - 1. Recalculates win/loss by table then total for each shift; compare to Master Games Sheet; examine Master Games Sheet for proper signatures.
  - 2. Matches the original (white) with the copy (yellow) of fill/credit slips, accounts for numerical sequence from shift-to-shift; traces amounts and serial numbers to entries on master games sheet; examines fill/credit slips for signature as appropriate.

- 3. Arranges fill/credit slips in numerical sequence; files fill/credit slips.
- 4. Files Opener/Closer; request for fill/credit; soft count card; and master games sheet.
- 5. On a timely and periodic basis, prepares a Master Table Games Summary with information from the master games sheet and reviews data input for reasonableness.
- 6. Immediately investigates to determine reason for out-of-balance condition.
- 7. Posts pit data to income and sales journal; posts totals to general ledger at monthend; files Master Table Games Summary.
- 245.3 The Controller/Bookkeeper investigates any missing Fill/Credit Slips. The Controller/Bookkeeper then produces a report explaining the cause of loss and responsibility.
- 245.4 The Owner/Operator or the Gaming Manager, in conjunction with the appropriate personnel, investigate any large or unusual fluctuations in the Master Games Sheet.
- 245.5 Key features of the reports generated are the reporting of the drop and win amounts by table for each game. Such statistics are generated by shift, by day, cumulative month-to-date, cumulative quarter-to-date, and cumulative year-to-date. (ARSD 20:18:22:04)

#### BLACKJACK

**SECTION 250 - STATISTICS** 

# **REF** NARRATIVE

	SDCG FORMDESCRIPTION
260.1	The following is a list of state authorized and provided forms:
REF	NARRATIVE
	SECTION 260 - SAMPLE FORMS
BLACKJA	ACK
250.4	Repealed.
250.3	Repealed.
250.2	This information is prepared by accounting and reviewed by management on at least a monthly basis.
250.1	Statistical game records are maintained for each game reflecting the drop and win by table. These statistics are maintained by shift, by day, cumulative month-to-date, cumulative quarter-to-date and cumulative year-to-date.

Request for Fill/Credit Slip

SDCGF-1

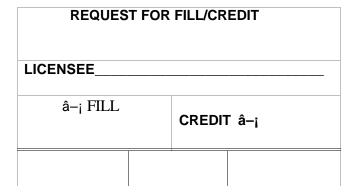
SDCGF-2	Fill/Credit Slip
SDCGF-3	Opener/Closer Table Inventory Form
SDCGF-4	Soft Count Card
SDCGF-5	Master Games Sheet
SDCGF-6	Pit Access Key Log
SDCGF-7	Pre-Numbered Forms Control Log

260.2 Samples of each are provided on the following pages.

#### **BLACKJACK**

SECTION 260 - SAMPLE FORMS (continued)

# REQUEST FOR FILL/CREDIT SLIP



DATE	TIME:		SHIFT:
GAME DESCRIP	GAME DESCRIPTION:		ABLE NO
DENOMINATION	NC		AMOUNT
TOTAL			
MEMO:			
X PIT		X	RUNNER
X DE.	ALER	X	CASHIER
SDCGF-1		A 863	55

# Description:

Two-part form

Top copy (white) dropped in box

Bottom copy (yellow) filed with Cashier

Form pre-numbered

#### BLACKJACK

SECTION 260 - SAMPLE FORMS (Continued)

# FILL/CREDIT SLIP

LICENSEE	
â−¡ <b>FILL</b>	CREDIT â-i
DATE	TIME

SHIFT: SWING GRAVE	DAY
GAME DESCRIPTION:	TABLE NO
DENOMINATION	AMOUNT
TOTAL	
MEMO:	
RUNNER	PIT BOSS
DEALER	CASHIER
A167001 SDCGF-2	

_			
1100	Trip	tion	٠.
Desc	ᆔᄔ	uoi	Ι.
	-		

Two-part form

Top copy (white) dropped in box

Bottom copy (yellow) filed with Cashier

Form pre-numbered

#### **BLACKJACK**

SECTION 260 - SAMPLE FORMS (Continued)

#### OPENER/CLOSER TABLE INVENTORY

#### **OPENER/CLOSER TABLE INVENTORY**

LICENSEE:				
DATE	TIME OF	DAY		
GAME DESCRIPTION				
TABLE #				

DENION	A	
DENOM 100	AMOUNT	
25		
5		
\$1		
TOTAL		
	CL OCED	
SIGNA	CLOSER TURE	
SIGNA	IOINL	
SIGNATURE		
SDCGF-3	NO. A81	455

# Description:

Two-part form

Top copy (Closer) filed in drop box at end of shift

Bottom copy (Opener) filed in drop box beginning of shift

Form pre-numbered

#### **BLACKJACK**

SECTION 260 - SAMPLE FORMS (Continued)

# **SOFT COUNT CARD**

SOFT COUNT CARD			
Licensee:		Da	te
		Shift:	
Game Description:		Ta	ble #
Denomination	Count		Amount
Coin			
\$ 1			
5			
10			
20			
50			
100			
Other			
	TOT	AL	

Signature	SDCGF-4

Description:

One-part card

Filed with master game sheet

No number on form

BLACKJACK

SECTION 260 - SAMPLE FORMS (Continued)

# **MASTER GAMES SHEET**

#### SEE ATTACHED

LICENSEE:			MASTER GAMES SHEET			DATE:		
TABLE NO.				TABLE NO.				7
IN		OU'	Τ	IN		OUT		IN
CLOSEF	R INV.	OPENER	R INV.	CLOSER	INV.	OPENER	INV.	CLOSER I
CRED	ITS	FILL	.S	CRED	ITS	FILLS	5	CREDIT
DRO	)P			DRO	Р			DROP
NUMBER	AMOUNT	NUMBER	AMOUNT	NUMBER	AMOUNT	NUMBER	AMOUNT	NUMBER
DROP				DROP				DROP

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.

\$	SHIFT (
	ADD:
	CLOSER
	CREDITS
	DROP
	LESS
	FILLS
	OPENER NET SHIFT
I CERTIFY THAT I DELIVERED TO THE CASHIER	
THE MONIES AS RECEIVED ON THIS MASTER	1.
GAMES SHEET.	
	2.
Count Room Leader	
I CERTIFY THAT I RECEIVED FROM THE COUNT	3.
TEAM LEADER MONIES AS AFFECTED ON THIS	
MASTER GAMES SHEET.	4.
Cashier	
	I CERTIFY THAT I DELIVERED TO THE CASHIER  THE MONIES AS RECEIVED ON THIS MASTER GAMES SHEET.  Count Room Leader  I CERTIFY THAT I RECEIVED FROM THE COUNT TEAM LEADER MONIES AS AFFECTED ON THIS MASTER GAMES SHEET.

BLACKJACK

SECTION 260 - SAMPLE FORMS (Continued)

PIT ACCESS KEY LOG

SEE ATTACHED

# BLACKJACK

SECTION 260 - SAMPLE FORMS (Continued)

#### PRENUMBERED FORMS CONTROL LOG

#### SEE ATTACHED

#### PRENUMBERED FORMS CONTROL LOG

Description of Form	Date of Receipt from SDCG	Starting Number	Ending Number	Date of Issuance	Signature of Person Issuing Form

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.

SDCGF-7

POKER

SECTION 305 - GENERAL

# REF DESCRIPTION NARRATIVE

305.1	Table Banks	All card table banks are maintained on an imprest basis. The card table banks are used for the purpose of making change or handling player buy-ins and all table bank moneys are maintained in the table chip tray.
305.2	Policy	A Poker Dealer may not wager in a game the Poker Dealer is dealing. Retail licensees and employees shall be permitted to act as a shill in the establishment where employed if supervision is otherwise provided. (ARSD 20:18:12.01:01)
305.3	Rake-Off	The Pit Boss monitors and supervises the poker activity to insure compliance with company policies. One of these employees will be present at all times the card game is operating.
		The maximum rake-off percentage, buy-in or other fee charged, the number of raises allowed, the monetary limit of each raise and the amount of ante are posted and clearly legible at the table(s).
305.4	Tips	Tips received by a Poker Dealer are displayed in an obvious manner and are tapped against the table in order to call attention to the Pit Boss. The tip is then placed in the Poker Dealer's shirt pocket.
305.5	Card Supply	The unused cards are locked in
	Control	(indicate location). All unused cards are inspected by the Owner/Operator or Gaming Manager prior to being placed into play on the respective table. Subsequent disposition of used cards is the responsibility of the Owner/Operator. (ARSD 20:18:19:02 and 20:18:19:06)

# **POKER**

## SECTION 310 - POSITION DESCRIPTIONS

# **REF DESCRIPTION NARRATIVE**

310.1	Owner/	The Owner/Operator isis	(name) and
	Operator	responsible for operations of the entire property; attainment term growth, delegates portions of the Owner's/Operator's responsibilities to appropriate management personnel; de all operations and activities are conducted in accordance we policy and applicable state and federal law; has the authand terminate departmental personnel. All owner/operate licensed as such with the South Dakota Commission on Gardane.	s duties and etermine that with company nority to hire ors must be
310.2	Gaming	The Gaming Manager is	and is
	Manager	responsible to establish and monitor overall operating p Gaming Operator; monitors games activity for adherence policy and state regulations; and has the authority to hire a departmental personnel. This person must be license employee. (SDCL 42-7B-22.1)	to company nd terminate
310.3	Pit Boss	A list of authorized Pit Bosses is filed with the Executive Se Pit Boss's responsibility is to issue cards and direct an personnel where required and observe table action, instru on table assignments; change charts, review irregularitic customer disputes arising from table play; maintain proptables with fills and credits; oversee or count table inventor beginning of shift; view drop box removal at establishe submit all reports as required.	d supervise ct personnel es; arbitrate er loads on by at end and
310.4	Poker	A Poker Dealer handles buy-ins; collects rakes-off, bu	y-ins, or
	Dealer	other fees; deals cards and verifies transfers from Caseven money exchanges between table banks and Cashier.	shier; makes

310.5 Poker

A Poker Shill promotes poker play in card room in accordance

Shill

with company policy and South Dakota Commission on Gaming Regulations and is responsible for the money extended to them at the beginning of their shift.

#### **POKER**

#### SECTION 320 - RAKE OFFS

# **REF** NARRATIVE

- 320.1 Each card table has one table drop box with the drop slot located at least two inches to the right of and even with the top right corner of the table tray, with a cover over the drop slot.

  320.2 The on-coming Poker Dealer counts down the imprest balance of the table chip tray taking responsibility for the game. This procedure is observed by the Pit Boss.

  320.3 The Poker Dealer deals cards in accordance with company policy and rakes off a portion of the sums wagered for the hand in an obvious manner after each round of betting and places on the cover of the drop slot. Rake-offs do not exceed 10% of the sums wagered for a hand.

  320.4 The Poker Dealer immediately releases drop slot cover at the conclusion of the hand
- 320.5 Gross Revenue Computation. For each poker game, gross revenue equals all money

and the moneys fall directly into the card table drop box.

received by the licensee as compensation for conducting the game. A licensee may not include either shill win or loss in gross revenue computations. (ARSD 20:18:22:12)

#### **POKER**

#### SECTION 325 - BUY INS

# NARRATIVE 325.1 Sales and exchanges of chips/cash are only made prior to beginning of the hand or after the winner is declared. 325.2 The following procedures are performed when a patron requests to buy-in to a game: 1. A player requests to make buy-in and gives the chips and/or cash to the Poker Dealer. 2. A Poker Dealer exchanges cash for chips from table tray, places cash in table tray. 3. The Poker Dealer then gives the chips to the player.

## **POKER**

**SECTION 330 - EVEN EXCHANGES** 

#### REF NARRATIVE

of chips.

When the card table banks need to be replenished with chips, an exchange for cash/chips is made by using lammers. (ARSD 20:18:16:46.01)

- 1. The dealer advises the Pit Boss that chips are needed and must ask for a specific amount
  - 2. The supervisor obtains the necessary combination of lammers and gives to the dealer who places them on a conspicuous place on the table.
  - 3. The dealer removes the necessary currency from the imprest bank and gives to the Pit Boss.
- 4. The Pit Boss takes this currency to the cashier cage and purchases the appropriate amount of chips and transports these chips to the dealer.
  - 5. The dealer verifies the amount of chips is the amount that was requested.
  - 6. Upon verification the pit boss must then retrieve the lammers from the table.
- 7. The Pit Boss must store the lammers in a secured place accessible only by persons who supervise the dealers.

#### **POKER**

#### **SECTION 335 - SHILLS**

#### REF NARRATIVE

- Poker Shills are identified upon a player's request. A sign clearly legible in the poker room states, "South Dakota gaming regulations allow the use of shills. Shills shall be identified by management upon request." A list of all Poker Shills is maintained by the Cashier.
- Poker Shills can only wager with chips or coin. All advances to and winnings of a Poker Shill are only utilized for wagering in card games or turned in to the Cashier at the conclusion of play.
- 335.3 No more than a combination of three shills may play in a card game.
- 335.4 The procedures used to issue and turn-in shill moneys are as follows:
  - 1. Each initial advance made by the Cashier to a Poker Shill is evidenced by a shill check-out form which indicates amount, date, shift, shill's name, signature, signature of the Pit Boss and signature of the Cashier evidencing approval.
- 2. The Poker Shill turns-in to the Cashier the entire amount of chips and coins in their possession from the winnings or losses and signs check-out form.
  - 3. The Cashier counts down the amount turned in by the shill, makes entry on shill check-out form, initials entry and places turn-in to cashier bank; totals shill check-out form and enters the amount on the Cashier's record of shill win/losses.

Any Poker Shill winnings are subtracted from shill losses and winnings over the amount of losses are turned into the Cashier at the end of the shift.

- 4. The Cashier maintains shill check-out forms until end of shift.
- 5. The amount of shill losses or wins are accounted for through the general ledger via the Cashier's daily summary and are not used in the determination of poker revenue for South Dakota Gaming Tax purposes. Large or unusual shill losses or winnings are reported to the Owner/Operator or Gaming Manager, who should investigate.

#### POKER

#### SECTION 340 - END-OF-SHIFT PROCEDURES

#### REF NARRATIVE

- 340.1 The Poker Dealer counts down table chip tray on open games and agrees to imprest balance as verified by Pit Boss (on-coming and off-going). Records the amount on the Opener/Closer Table Inventory Form and signs.
- The Pit Boss both on-coming and off-going count down unused table banks on closed games to ensure that the imprest balance agrees to a copy of "Opener/Closer" Table Inventory Form prepared upon close of table game.
- 340.3 The original (white) "Opener/Closer" Table Inventory Form upon signature of off-going and on-going pit boss is placed in table drop box. The second copy (yellow) is placed in table drop box after table drop has been replaced with empty drop box.
- Card table banks, when the tables are not in use, are locked or returned to the Cashier. The Pit Boss is issued a key to the poker table tray locks. A log is maintained on the keys for the table tray cover by the Cashier.

#### **POKER**

SECTION 345 - TRANSFER OF DROP BOXES

SECTION 350 - SOFT COUNT PROCEDURES

#### REF NARRATIVE

The procedures for the collection of Poker drop boxes and the count of the contents

350.1 thereof comply with the internal control standards applicable to the pit drop boxes as discussed at Blackjack, Sections 230 and 235.

#### **POKER**

#### SECTION 355 - KEY CONTROL

#### REF NARRATIVE

355.1 The procedures for key control are part of the internal control procedures applicable to key controls for Blackjack. See Black Jack, Section 240.

**POKER** 

# SECTION 360 - ACCOUNTING FUNCTION

REF	NARRATIVE
360.1	At the end of each shift all reports and supporting forms are forwarded to accounting.
360.2	Accounting personnel then perform the following:
	Verifies win by table for each shift and examines Master Games Sheet for prope signatures.
	2. Files Opener/Closer; soft count card and Master Games Sheet.
	<ol> <li>On a timely and periodic basis, prepares a Master Table Games Summary with information from the master games sheet and reviews data input for reasonableness.</li> </ol>
	4. Immediately investigates to determine reason for out-of-balance condition.
	<ol> <li>Posts pit data to income and sale journal; posts totals to general ledger at month-end files Master Table Games Summary.</li> </ol>
360.3	The Owner/Operator or the Gaming Manager, in conjunction with the appropriate personnel investigate any large or unusual fluctuations in the Master Games Summary Report.
360.4	Key features of the reports generated are the reporting of the drop (win) amounts by table for each game. Such statistics are generated by shift, by day, cumulative month-to

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual. date, cumulative quarter-to-date, and cumulative year-to-date.

#### **POKER**

## SECTION 370 - SAMPLE FORMS

REF NARRATIVE	

The following is a list of state authorized and provided forms:

SDCG FORM # DESCRIPTION

SDCGF - 10 Poker Shill Check Out form

SDCGF - 3 Opener/Closer Table Inventory Form

370.2 Samples of each are provided on the following pages

POKER

SECTION 370 - SAMPLE FORMS

POKER SHILL CHECK-OUT FORM

# POKER SHILL CHECK-OUT FORM

		No. 24890
LICENSEE:		
	CHECKED OUT	CHECKED IN
DATE		
TIME		
SHIFT		
DENOM: \$ .25		
.50		
1.00		
5.00		
25.00		
TOTALS		
WIN/LOSS ×		
SIG: SHILL	,	
PIT		
BOSS		
CASHIER		
SDCGF-10	POSTED TO CASH	SUM INT.:

Description:	
One-part form	
Filed with Cashier	
Form pre-numbered	
	POKER
	SECTION 370 - SAMPLE FORMS (Continued)

**OPENER/CLOSER TABLE INVENTORY FORM** 

SEE BLACKJACK - SECTION 260

#### **SLOTS**

### SECTION 405 - GENERAL

## REF DESCRIPTION NARRATIVE

405.0 Slot Machine

Upon all access to machine, the machine access log is to be com-

Access

pleted and returned to the inside of the machine upon securing the door. A coin from the hopper must be retained before locking the door. This coin is used to play off the door open light on top of the machine. If a winning combination of more than five coins is hit when playing off the door open light, place the coins paid out into the hopper. Record the number of coins paid out of the slot machine on the slot machine access card (SDCGF12) inside the machine.

405.1 Drop Cabinet

Access to the Slot Drop Cabinets is controlled by a key main-

Access

tained by the Cashier. The key is controlled by the use of a key control log. The slot drop cabinet key is only removed from the Cashier by the drop team leader prior to the transfer of the slot drop. The Drop Team Leader records time and date out and signs the Slot Access Key log when checking the key out. This key is immediately returned to the Cashier after the slot drop is completed. The Cashier records key identification and date and time in and signs the Slot Access Key log when the key is returned.

405.2 Theoretical

The **theoretical hold** for each machine is maintained by the Con-

Hold

troller. On a monthly basis, a report is generated which shows the deviation from theoretical hold for each machine. This report is reviewed by the Owner/Operator/Controller/Accountant and/or the Gaming Manager. Accounting investigates any unusual statistical fluctuations. Unusual statistical fluctuations are considered +10% or -10% from the hold percentage for the previous period. All documentation must be maintained for at least five years. (ARSD 20:18:17:33)

405.3 Foreign

**Foreign tokens** in the slot machine drop buckets are sorted and

**Tokens** 

segregated from regular house tokens and negotiable currency during the hard count. It is a violation of federal treasury laws to utilize any tokens other than house tokens for reuse.

405.4 Counting

The **coin counting machine** is tested by two Hard Count Team

Machines

Members prior to the count of any denomination. The amount of coins tested and signatures of Count Team Members is documented on the slot drop-summary report.

**SLOTS** 

SECTION 405 - GENERAL (continued)

#### REF DESCRIPTION NARRATIVE

405.5 Policies A general policy is followed that access to keys and locked

cabinets or counting areas is limited to only those people specified in writing.

405.6 Forms

Jackpot Payout/Fill Slip

Control

- 1. All Payout/Fill Slips are prenumbered utilizing the alphabet; only one series at a time is issued and used.
- 2. The Payout/Fill Slips are inserted into dispensing machines. All slips are utilized in numerical sequence.
- 3. Payout/Fill Slips are requisitioned from the Executive Secretary as needed. These slips are documented on the prenumbered forms control log which requires date, starting and ending number, date of issuance, and signature of person issuing the jackpot payout/fill slip. These slips are then issued to the cage and inserted into the payout/fill dispensing machine. The slips not inserted into the payout/fill dispensing machine are stored in the Accounting Office with the Owner/Operator, Gaming Manager, Controller/Bookkeeper, or Key Employee on duty having access to the key to the stored forms. If an alternative storage location is desired, the licensee must receive written approval from the Executive Secretary.
- 4. When the Controller/Bookkeeper or Gaming Manager participates in the Hard Count, the Controller/Bookkeeper or Gaming Manager is precluded from access to the locked box copies of Jackpot Payout/Fill Slips until after the Hard Count is complete and the Slot Summary Report is sent to the Accounting Department. This person may not act as recorder.
- 5. All Jackpot Payout/Fill slips are accounted for after use by the Accounting Personnel. An investigation is performed to determine the reason and responsibility for the loss of any Jackpot Payout/Fill slips. The investigation is documented in a report which is submitted to the Executive Secretary for action as appropriate.

## **SLOTS**

# SECTION 405 - GENERAL (continued)

REF	DESCRIPTION	NARRATIVE
405.7	Voids	When a Jackpot Payout/Fill slip is voided, the Cashier clearly marks "void" across the face of the original and two copies, and the Cashier drops the original and two copies in the accounting paperwork lock box for retention and accountability.
405.8	Removal of	When it is necessary to remove a slot machine from the floor or
	Machines	transfer a machine from one retail location to another, the follow-
	From Floor	ing procedures must be followed before the removal of the machine:

- An employee not involved in the removal of the machine reads both the hard and soft meters as required. These meter readings are immediately transferred to accounting.
- 2. The amounts in the drop bucket and bill acceptor box are transferred to the count room where a count is preformed. (See section 435).
- 3. A hopper adjustment is performed on the hopper contents. (See section 437).

- 4. Both the hopper load and the amount dropped are transferred and accepted by the cashier.
- 5. Upon completion of the meter readings, drop process, and counting of the hopper, the machine may be removed from the floor.

Before the removed machine is replaced by another approved gaming device, the commission must be notified and allowed to inspect the device. A gaming device stamp must be placed on the replacement device.

If the removal of a machine is temporary and only for the placement of a tournament machine per § 20:18:14.01, standards two through five as described above do not apply to the removal of the machine. The machine being removed shall be secured off the gaming floor away from the gaming public to a location approved by the commission staff. All other standards of section 405 shall be followed.

**SLOTS** 

SECTION 405 - GENERAL (Continued)

#### REF DESCRIPTION NARRATIVE

405.9 Hopper

The initial hopper load is not a fill and does not affect gross

Adjustments

revenue computations. (ARSD 20:18:22:12) When making the initial fill write INITIAL FILL on the slip, along with the other required information. The difference between the initial hopper load and the total amount in the hopper at the time of the adjustment must be included as either an addition or subtraction from the gross revenue computation for the month the adjustment was made. Hopper adjustments must be made:

- 1. at least monthly for each machine;
- 2. when the denomination is changed for a machine;
- 3. when moving a machine from one establishment to another location; and
- 4. when there is a change in ownership or when a business closes.

#### 405.10 Machine

Written approval must be received from the South Dakota Com-

#### Conversions

mission on Gaming prior to a program change. The following information must be included in all requests for approval:

- 1. location of machine
- 2. SDCG stamp number
- 3. serial number
- 4. the program ID number which is going to be used.

If the conversion is a denomination change or change of location, the licensee must notify the Executive Secretary in writing prior to the change but does not need written approval to change the machine.

# 405.11 Machine Access

Upon all access into the locked portion of the slot machine, the machine access log must be completed and returned to the inside of the machine upon securing the door. These cards must be retained for not less than five years. (ARSD 20:18:22:08)

### 405.12 Dual Lock Box

A secured dual lock box which can be accessed by two separate keys, one which is held by the key licensee on duty and one which is held by the cashier. This lock box is used to hold all gaming-related sensitive

keys as defined in sections 440.2 and 240.2 that would normally be in the cashier's cage. A key control log must be completed whenever access to this box is gained. In no case may this box be accessed by one person independently.

#### **SLOTS**

SECTION 405 - GENERAL (continued)

## REF DESCRIPTION NARRATIVE

405.13 Paperwork be

Each cashier cage must have a secured lock box which may

Lock Box

used to deposit paperwork. The key for this box will be possessed by the operator's accounting department. Only a member of the accounting department will have access to contents of this box or any accounting paperwork lockbox.

The slot supervisor shall take the white copy of the jackpot payout/fill slip to accounting. As an alternative, a secured accounting paperwork lock box can be set up outside the cashier cage where the slot supervisor may immediately drop the jackpot payout/fill slips.

If a licensee uses electronic generated jackpot payout/fill slips, the cashier may drop the white copy of the jackpot payout/fill slip into the accounting paperwork lock box because the third copy is secured inside the computer.

**SLOTS** 

# SECTION 410 - POSITION DESCRIPTIONS

REF	TITLE	NARRATIVE
410.1	Owner/	The Owner/Operator is(name) and is
	Operator	responsible for operations of the entire property; attainment of long-term growth, delegates portions of the Owner's/Operator's duties and responsibilities to appropriate management personnel; determines that all operations and activities are conducted in accordance with company policy and applicable state and federal law; has the authority to hire and terminate departmental personnel. All owner/operators must be licensed as such with the South Dakota Commission on Gaming.
410.2	Gaming	The Gaming Manager isand is
	Manager	responsible to establish and monitor overall operating policy for the Gaming Operator; monitors games activity for adherence to company policy and state regulations; and has the authority to hire and terminate departmental personnel. This person must be licensed as a key employee. (SDCL 42-7B-22.1)
410.3	Slot	The Slot Shift Supervisor oversees the day-to-day shift personnel.
	Supervisor	This individual can verify and approve jackpots and fills.
410.4	Change	The Change Person supplies coin to customers and maintains
	Person	change belt fund at imprest amounts. The change person witnesses jackpot payouts and fills.
410.5	Slot	The Slot Mechanic is responsible for maintaining and

repairing

Mechanic slot machines. This individual has no authority for jackpot

payouts and fills.

410.6 Hard Count The Hard Count Team Leader oversees the hard count. This indi-

Team Leader vidual participates and verifies the drop and is responsible for the other Hard Count Team Members and hard count equipment. The Hard Count Leader reports directly to the controller/bookkeeper.

410.7 Hard Count The Hard Count Team Members count and wrap the drop.

**Team Members** 

#### SLOTS

## SECTION 420 - JACKPOT PAYOUTS

(ARSD 20:18:17:28)

- When a jackpot requires a manual payout or there is a handpay the following occurs:
  - Customer notifies change person. If the jackpot amount is for an amount of \$50,000 or greater, the commission office must be notified prior to awarding the jackpot. A copy of this "Jackpot Payout/Fill" slip must be given to the commission agent verifying the jackpot.

- 2. The Slot Supervisor visually verifies jackpot lights are lit, symbols appear in proper sequence and that the machine door is locked.
- 3. The Slot Supervisor witnesses jackpot or handpay and requests amount from Cashier.
- 4. The Cashier completes "Jackpot Payout/Fill" slip including:
  - a. Location
  - b. Date, Time, and Shift
  - c. Machine number & SDCG stamp number
  - d. Dollar amount (alpha and numeric)
  - e. Reel symbols (jackpot only, does not apply to multiline winning combinations)
  - f. Signatures of at least two employees verifying and witnessing the payout or fill
  - g. Jackpot payouts over \$5,000 require a third signature and verification from the Owner/Operator or Key Employee.
- 5. The Cashier then signs all three copies of the "Jackpot Payout/Fill" slip.
- 6. Cashier forwards the cash to Slot Supervisor who, after verifying the funds, signs the slips.
- 7. The original (white), second part (yellow), and third part (pink) copies of the Jackpot payout/fill slip are dispensed from the dispensing machine. Cashier keeps second part (yellow) copy of the "Jackpot Payout/Fill" for Cashier accountability. The original (white) is taken by the Slot Supervisor along with the funds. A third (pink) is dropped immediately into the accounting paperwork lock box or if not dispensed kept in unbroken sequence in locked dispensing machine.

8. The Slot Supervisor returns to the machine. The customer is paid.

#### SLOTS

## SECTION 420 - JACKPOT PAYOUTS (continued)

#### **REF** NARRATIVE

- 9. The Slot Supervisor then observes customer playoff machine and forwards the original (white) of "Jackpot Payout/Fill" to accounting or drops immediately inside a paperwork lock box located outside the cage.
- 420.2 If a jackpot is \$1,200 or more, an IRS form W-2G Statement of Gambling Winnings is completed by the cashier.

## **SLOTS**

## SECTION 425 - HOPPER FILLS AND SHORT PAYS

(ARSD 20:18:17:35)

- When a manual pay results from the need to fill the hopper or a short pay, the following occurs:
  - 1. The Slot Supervisor, checks the key out, opens the machine and observes the hopper. If

hopper is empty go to step 2. Otherwise frees machine to complete payout. If machine is not jammed, tests payout setting to determine if machine is paying short. If not, go to section 425.2.

- 2. After locking machine, the Slot Supervisor proceeds to Cashier, requests funds and the Cashier fills out the "Jackpot Payout/Fill" including:
  - a. Location
  - b. Date, Time, and Shift
  - c. Machine number & SDCG stamp number
  - d. Dollar amount (alpha and numeric)
  - e. Signatures of at least two employees verifying and witnessing the fill
  - f. Fills over \$5,000 require a third signature and verification from the Owner/Operator or Key Employee.
- 3. The Cashier then signs all three copies of the "Jackpot Payout/Fill" slip. Cashier forwards the cash to Slot Supervisor who, after verifying the funds, signs the slips.
- 4. The original (white), second part (yellow), and third part (pink) copies of the Jackpot payout/fill slip are dispensed from the dispensing machine. Cashier keeps second part (yellow) of the "Jackpot Payout/Fill" for Cashier accountability. The original (white) is taken by the Slot Supervisor along with the funds. A third (pink) is dropped immediately into the accounting paperwork lock box or if not dispensed kept in unbroken sequence in locked dispensing machine.
- 5. The Slot Supervisor places funds in hopper and turns machine on.
- 6. The Slot Supervisor observes completion of payout and forwards the original (white) copy of the "Jackpot Payout/Fill" slip to accounting or drops immediately inside a paperwork lock box located outside the cage.

Upon all access to machine, the machine access log is to be completed and returned to the inside of the machine upon securing the door.

**SLOTS** 

#### **SECTION 427 - TICKET PRINTERS**

(ARSD 20:18:17:18.01)

- Payment by Ticket Printers. If the gaming device has a printer that has the means to print a Hopper Ticket or Paper Token, the printer shall print on a ticket and provide the data to a slot monitoring system. This system must have the means to validate a Hopper Ticket or Paper Token. If communication is lost and validation information cannot be sent to the slot monitoring system, the slot machine shall not accept paper tokens and shall only dispense hopper tickets which must be manually redeemed. The information to be printed on the ticket shall include:
  - a. The value of the credits redeemed in U.S. dollars in numerical form;
  - b. The name of the casino issuing the hopper ticket or paper token;
  - c. The time of day the hopper ticket or paper token was printed in twenty-four hour format showing hours and minutes;
  - d. The date the hopper ticket was printed showing day, month, and year;
  - e. The expiration date of the hopper ticket or paper token, which is 90 days; no variances may be granted on this expiration date;
  - f. A number identifying the slot machine that generated the hopper ticket or paper token;

- g. A unique validation number or barcode; and
- h. A description of any restrictions on the redemption of the hopper ticket or paper token.
- Payment of Paper Tokens. Paper tokens may be redeemed at the cashier cage or inserted in another slot machine that is capable of accepting these tickets at the casino where the ticket was printed before the expiration date that is printed on the paper token.
- Payment of Hopper Tickets. Hopper tickets that are not validated by the slot monitoring system must be manually redeemed at the cashier cage of the casino where the ticket was printed before the expiration date printed on the hopper ticket. Hopper tickets that were not validated must show by some means that it did not communicate with the slot monitoring system. This must be approved by the Executive Secretary.
- Payment of Casino Script. This preprinted voucher of predetermined value may be dispensed from the bill hopper or may be accepted into a slot machine and does not require a slot monitoring system. Casino script must have a Commission approved validation system and include:

**SLOTS** 

# SECTION 427 - TICKET PRINTERS (continued)

- 427.4 a. The value in U.S. dollars in numerical form;
  - b. The name of the casino issuing the voucher;
  - c. A unique validation number or barcode;
  - d. A description of any restrictions on the redemption of the voucher; and

- e. Security features that limit the ability to counterfeit.
- Payment of Jackpots with Paper Tokens, Hopper Tickets, and Casino Script. If a paper token or hopper ticket is printed due to a jackpot, the tickets shall be manually redeemed following proper jackpot procedures. If a casino script results in a jackpot, it shall also be manually redeemed. The printed paper token, hopper ticket, or casino script will be stapled to the yellow jackpot slip.
- Voiding of Paper Tokens, Hopper Tickets, and Casino Script. When voiding a paper token, hopper ticket, or casino script, the cashier shall mark void across the face of the paper token or hopper ticket. The cashier and slot attendant shall sign across the face of the paper token, hopper ticket, or casino script. The cashier then submits the voided tickets to accounting for retention and accountability.

**SLOTS** 

#### SECTION 430 - TRANSFER OF DROP BUCKETS

(ARSD 20:18:17:29)

- Within a reasonable period prior to the drop of the machines, an employee (accounting personnel are preferred) reads and records the soft meter readings on a meter reading summary and, if applicable, the bill acceptor meter reading summary. This meter reading function must be done separate from the actual drop. The drop and the meter readings must be completed prior to gaming commencing. The meter readings are transferred to accounting immediately after they are completed. Any unusual meter readings are reported to and investigated by the Slot Supervisor or **Slot** Mechanic. Any adjustments to the meter readings are documented on the meter reading summary.
- The hard meter readings must be taken prior to the last drop which is to be included on the gaming tax return for each month. These must be recorded on the hard meter reading summary.

- The Slot Drop Team consists of at least two of the following persons:
  - a. Hard Count Team Leader; and
  - b. At least one Hard Count Team Member.
- The Slot Drop Team assembles at the previously specified time on each day that the drop occurs. This time must be reported to the Commission by using forms provided by that office. The Hard Count Team Leader logs out the keys to the drop cabinet, bill acceptor release box, and the count room from the Cashier by signing and dating the slot access key log.
- A Hard Count Team Member removes the bucket and any overflow and places a preprinted machine identification tag into the bucket and sets the bucket on a cart. An empty bucket is placed in the drop cabinet and the door to the drop cabinet is locked. Once the cabinet key is removed, the door should be tested to ensure it is locked.
- 430.6 Machines with bill acceptor boxes must be dropped in conjunction with the drop buckets, as follows:
  - a. Use the bill acceptor release key to release the bill acceptor box. Replace with an empty bill acceptor box. This lock must be different than the slot drop cabinet lock;

#### **SLOTS**

SECTION 430 - TRANSFER OF DROP BUCKETS (continued)

430.6 b. If not preidentified, tag the bill acceptor box that was removed. This identification tag must include the machine number. Place the removed bill acceptor box on the cart. 430.7 The Hard Count Team Leader observes the actions of the Hard Count Team Members and ensures that all removed drop buckets are placed on the guarded cart. 430.8 The cart is moved by the Hard Count Team Members. The Observer escorts it to the count room. 430.9 The Hard Count Team unloads the cart, secures uncounted buckets by LOCKING the count room and repeats paragraphs 430.5 through 430.8 until all buckets are removed. 430.10 The Hard Count Team Leader returns drop cabinet, bill acceptor release, and count room keys to the Cashier and dates and signs slot access key log. 430.11 Slot machine drop cabinet keys, including duplicates, are maintained by a department independent of the slot department. 430.12 Two persons are required to accompany such keys while checked out and observe each time slot machine drop cabinets are accessed.

#### **SLOTS**

SECTION 435 - COUNT AND WRAP PROCEDURES

(ARSD 20:18:17:32)

435.1	The Slot Count Team consists of at least two of the following persons:
	a. Hard Count Team Leader, and
	b. At least one Hard Count Team Member.
435.2	The Hard Count Team enters the secured count room. At least two members of Slot Count Team are present at all times in the count room until the entire drop is counted.
435.3	Prior to the running of each denomination through the count machine, Count Members are to test the machine with a predetermined number of coins. Team members are to record the number of coins used to test discrepancies and their signatures on the hard count summary report to document the testing process.
435.4	One member of the Count Team pulls one bucket from the cart and gives preprinted
<b>400.4</b>	machine identification tag from bucket to Hard Count Recorder.
435.5	Hard Count Recorder inputs identification number on hard count summary.
435.6	Count Team Member dumps contents of bucket in count machine hopper.
435.7	Count Team Member runs counter until all coins have been counted and calls out total to Hard Count Recorder. The Hard Count Recorder verbally repeats the total to the count team member as verification of the amount.

	SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.
435.8	Hard Count Recorder inputs total coins and amounts on hard count summary.
435.9	Steps described in paragraphs 435.4 through 435.8 are repeated until all buckets are counted and recorded.
435.10	The Hard Count Team Leader records the total coin count by denomination and machine on the hard count summary and calculates total drop for the day.
435.11	Coins must be wrapped as soon as possible after being counted.
435.12	At least two persons are present throughout the wrapping of the slot drop.
	SLOTS
	SECTION 435 - COUNT AND WRAP PROCEDURES (continued)
REF	NARRATIVE
435.13	Hard count summary entries are written in ink. Corrections of slot count documentation are made by crossing out the error, entering the correct figure, and then obtaining the initials of at least two Count Team Members.
435.14	The Hard Count Recorder counts all wrapped coins and records the results by denomination onto the count/wrap variance report. Variances between the count and wrap are calculated.

435.15 The Hard Count Team Leader verifies the wrap.

- 435.16 BILL ACCEPTOR BOXES Upon completion of the wrap, the contents of the bill acceptor boxes are counted. The following steps apply to those licensees with bill acceptor boxes. If bill acceptor boxes are not used, go to step 435.19.
  - 1. One Count Team Member (the opener) obtains one bill acceptor box, unlocks it, and opens it in full view of the other team member (the verifier). The opener then empties the contents of the box on the count table.
  - 2. The opener shows the camera and the verifier that the box is empty. The verifier verbally acknowledges that the box is empty.
  - 3. The bill acceptor box is then closed, locked, and placed in the bill acceptor box rack or a secure location.
  - 4. The opener sorts all currency by denomination, paper tokens, and casino script and counts each separately. Paper tokens and casino script are counted after all bills have been counted. No counting may take place until all bills from the bill acceptor box are sorted by denomination.
  - 5. The number of bills for each denomination is recorded by the verifier on the bill acceptor summary form for that particular slot machine.
  - 6. The total dollar amount for that slot machine is then calculated and entered on the summary form by the verifier.
  - 7. The verifier then performs an independent second count of the bills and compares this total with the count recorded. If there are any discrepancies between these two amounts, the opener must recount the bills and the verifier must recalculate the amounts recorded on the form. This must be done until all discrepancies are resolved.

#### **SLOTS**

# SECTION 435 - COUNT AND WRAP PROCEDURES (continued)

- 8. The opener computes a total dollar value for all paper tokens and casino script found in each bill acceptor. The recorder records the dollar value of the paper tokens on the bill acceptor summary. The verifier performs a second computation. If there are any discrepancies between these two amounts, the verifier must recompute the voucher amount. This procedure must be performed until all discrepancies are resolved.
  - 9. These procedures are repeated until all bill acceptor boxes are counted.
- The bill acceptor summary is then totaled to reflect the total dollar amount counted from the bill acceptor boxes. The grand total is then transferred to the hard count summary which reflects the total dollar amount dropped.
- Funds (including paper tokens and casino script) from the bill acceptor boxes are considered part of the hard drop and must be included on the slot summary report. That is, bills, paper tokens, and casino script dropped must be added to the coins dropped to obtain the total drop for each slot machine and in total.
- The Hard Count Team Leader and the Hard Count Recorder attest to the accuracy of the drop by signing the hard count summary and the bill acceptor summary.
- The Hard Count Team Leader, Recorder and Cashier each independently count the wrapped coins and attest to the count by signing the count/wrap variance report. The

Cashier accepts responsibility of the funds by attesting to the count/wrap variance report.

The Hard Count Team Leader and the Hard Count Recorder sign the count/wrap variance report attesting to their participating in the count and wrap process. All other count team members sign the hard count summary attesting to their participation in the drop, count and wrap process.

Upon completion of the count/wrap process, the count team transfers the funds to the Cashier who signs the hard count summary report and bill acceptor summary attesting to the accuracy of the amount received. This total is entered onto the cashiers' daily summary as slot drop accepted.

## **SLOTS**

#### SECTION 435 - COUNT AND WRAP PROCEDURES (continued)

- If a vault is used to store the funds for the hard drop, the Cashier must verify the amount and sign the slot summary report attesting to the accuracy of the amount stated. This amount is entered on the cashiers' daily summary as slot drop accepted and then recorded as a transfer to the vault.
- The Hard Count Recorder, immediately at the conclusion of the count/wrap process, transports all slot count documentation to the accounting offices. IN NO CASE will any slot count documentation be accessible to cashier personnel.

- The Hard Count Recorder reports any large or unusual variances (by denomination, either 2% or \$100) to the Controller/Bookkeeper. The variances are investigated by the Controller/Bookkeeper. The results of the investigation are documented and retained.
- The coins are wrapped and reconciled in a manner which precludes the commingling of slot drop coins with coins from other sources.

#### SLOTS

#### **SECTION 437 - HOPPER ADJUSTMENTS**

(ARSD 20:18:22:12)

## REF NARRATIVE

- At least once every month the hopper contents are counted and reconciliations are performed. The tax return for that month reflects the adjustment. (ARSD 20:18:22:12) For the tax reporting period any increase in the hopper inventories increase gross revenues, decreases in the hopper inventory decrease gross revenue.
- The hopper adjustment team consists of at least two people:
  - 1. The hopper adjustment team leader; and
  - 2. At least one assistant;

The hopper count is accomplished using the count procedures outlined in §Â§ 435.3 to 435.10, inclusive.

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual. 437.3 Immediately prior to the hopper count an employee separate from the hopper adjustment team reads and records the soft and hard meter readings on SDCGF-17 and 17.1. These readings are done separately from the hopper count and are transferred to accounting as soon as they are completed. The hopper count and meter readings must be completed before gaming starts. 437.4 The hopper adjustment team leader logs out the slot access key from the cashier by signing and dating the slot access key log. 437.5 The slot machine access card is completed upon access to each slot machine. 437.6 The contents of the hopper are either weighed or counted, then this count is recorded in the appropriate column on the Hopper Count Summary (SDCGF-28). The hopper contents are then placed back in the hopper and the machine is locked. This process is repeated until all of the slot machines have been accounted for. 437.7 The Hopper Count Summary (SDCGF-28) is signed by the hopper adjustment team members attesting to the accuracy of the report. This report is then immediately forwarded to the accounting department. 437.8 The slot access key is checked back in to the cashier.

#### **SLOTS**

# SECTION 440 - KEY CONTROL

#### REF NARRATIVE

440.1 All sensitive keys relating to the Slot Department are controlled through restricted

	SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.
	access and slot access key log which indicate the following:
	1. Date of issuance;
	2. Time of issuance;
	3. Signature of individual receiving key;
	4. Key number;
	5. Reason for removal of keys;
	6. Initials of individual issuing key;
	7. Date of return;
	8. Time of return;
	9. Initials of individual accepting return of key; and
	10. Comments.
440.2	The following keys are maintained in a locked drawer or cabinet in the Cashier area:
	1. Slot door keys;
	2. Slot drop cabinet keys;
	3. Count room key;
	4. Key for lock box containing vouchers slot machine detail report;

5. Bill acceptor box release key; and

6. Bill acceptor box key.

## **SECTION 445 - ACCOUNTING FUNCTION**

- All original copies (white) of "Jackpot Payout/Fill" slips are forwarded to accounting. Accounting then enters the slip on the payout fill summary sheet and retains that slip until the next drop.
- At the end of each drop, all reports and supporting forms are forwarded to accounting.
- A person from accounting then performs the following:
  - 1. Obtains third copy (pink) of any "Jackpot Payout/Fill" slips used since the last drop was done.
  - 2. Reviews matching of original (white) and second copy (yellow) with the third copy (pink) of the "Jackpot Payout/Fill" slips; accounts for numerical sequence from shift to shift.
  - 3. Arranges Jackpot Payout/Fill slips in numerical sequence; reviews the posting made to the "payout fill summary" sheet.
  - 4. Enters the amounts shown for the drops from the "hard count summary" and the payout/fills from the "payout fill summary" sheet with the appropriate machine number on the "slot summary report."
  - 5. Calculates the net result by machine on the slot summary report.

- 6. Agrees totals of count wrap variance report and net cash transferred to daily cash summary. Investigates any differences.
- 7. Posts meter readings from meter reading summary to master slot summary report by machines; posts drop payouts/fills and net win by machine from slot summary to master slot summary report. Calculates the following on master slot summary:
  - a. Calculated drop from meter readings;
  - b. Variance between drop from physical count and calculated drop;
  - c. Handle for previous drop and current drop from meter readings;
  - d. Drop from prior drop and current drop days;
  - e. Record of hopper adjustments (monthly);

### **SLOTS**

### SECTION 445 - ACCOUNTING FUNCTION (continued)

- f. Theoretical hold (monthly);
- g. Actual hold (monthly);
- h. Variance between actual and theoretical hold (monthly);
- i. Variance between actual jackpot amounts paid and metered jackpot amounts paid.
- 8. Variances calculated on the master slot summary between actual jackpots amount paid and metered jackpots amount paid of \$50 or more by machine per month are

reported to the South Dakota Commission on Gaming.

- 9. Variances calculated on the master slot summary between drop from physical count and calculated drop of \$50 or more by machine per month are reported to the South Dakota Commission on Gaming.
- The Controller/Bookkeeper investigates any missing Jackpot Payout/Fill Slips and then produces a report explaining the cause of loss and responsibility.
- The Owner/Operator or the Gaming Manager, in conjunction with the appropriate personnel, investigates any large or unusual fluctuations in the master slot summary report.
- Paper Tokens, Hopper Tickets, and Casino Script that are the result of single awards that exceed a limit configured on the game are jackpots. These tickets must be included on the comparison of meter jackpot with actual jackpots paid report. For all other paper tokens, hopper tickets, and casino script accounting must prepare a report by drop, by machine, by denomination, on a month to date basis, which compares a voucher issued meter to the vouchers issued system report. Any variance of 50 dollars or more by machine by month shall be reported to the South Dakota Commission on Gaming.

On a monthly basis, accounting prepares a schedule of voucher liability based on the vouchers redeemed and the vouchers issued for the reporting period. This calculated voucher liability is compared to the system generated voucher liability for reasonableness. Any large or unusual variance shall be reported to the South Dakota Commission on Gaming.

#### **SLOTS**

SECTION 445 - ACCOUNTING FUNCTION (continued)

#### REF NARRATIVE

- Accounting must maintain a report detailing the dollar value of all unredeemed Paper Tokens, Hopper Tickets, and Casino Script. The dollar value for unredeemed tickets can be obtained from the reports generated by the slot monitoring system. This report will be prepared each drop period.
- Redeemed and unredeemed vouchers are considered gaming records. These records must be maintained for 5 years.
- The Controller/Bookkeeper keeps all fill bag seals and tags, along with a reconciliation log. The reconciliation log must have all seal numbers, tag numbers, date the bag was made, and the reason for breaking the seal. Any missing seal numbers must be investigated.
- After each hopper count is performed, the hopper count summary and meter reading forms are forwarded to the Controller/Bookkeeper. The amounts reflected on this form are transferred to the hopper adjustment summary. These adjustments are reported when filing the Monthly Gross Revenue Tax Report (SDCGR-2).
- The Controller/Bookkeeper then completes the reconciliation by using the Hopper Reconciliation Worksheet (SDCGF-26). This form is used to determine the correct hopper contents. Any variances of \$50 or more are investigated and noted by the Controller/Bookkeeper. Any variances of \$100 or more are to be reported to the South Dakota Commission on Gaming.

**SLOTS** 

**SECTION 450 - STATISTICS** 

All slot machines contain functioning coin-in meters. At least weekly, immediately prior to the drop, an accounting representative reads and records the meter readings on a meter reading summary. After the meter reading summary is completed, an accounting representative reviews the meter readings for reasonableness. Prior to final preparation of meter reading summary report, those meters that appear to be unreasonable are reviewed with the Slot Supervisor or Slot Mechanic and any discrepancies are resolved. Any unresolved meter readings are listed by accounting personnel supervisor for follow-up by the Slot Supervisor who also documents the follow-up, as well as documenting investigations of unusual deviations between actual and theoretical hold.

- Accurate and current theoretical hold are maintained for each slot machine on the master slot summary. (ARSD 20:18:17:33)
- Theoretical hold percentages are provided by the manufacturers through par sheets. The par sheets must be kept in each slot machine. Actual hold should be compared to the theoretical hold by slot supervisor personnel.
- Records are maintained for each machine which indicate the dates of any changes made to the reel settings or payout/award schedules, the actual changes made, and the recalculation of theoretical hold as a result of the changes. The Controller/Bookkeeper periodically compares the reel settings to the manufacturer's theoretical hold.
- Records are maintained for each machine which indicates the date the machine was placed into service, the date the machine was removed from operation, the date the machine was placed back into operation, and any changes in machine numbers and designations.
- Licensees must read and record meters that will enable them to identify whether a variance between the actual drop and meter drop is attributable to coin, currency, or vouchers.
- 450.7 Repealed.

# SLOTS

# SECTION 455 - MISCELLANEOUS

REF	NARRATIVE
455.1	When machines are permanently removed from the floor, the same procedures are followed as noted for machines temporarily removed from the floor, and all appropriate documentation is routed to the accounting department.
455.2	The wrapping of loose Cashier coins is performed at a time or location that does not interfere with the hard count/wrap process, or the accountability of that process.
455.3	A record is maintained evidencing the transfer of unwrapped coins.
	SLOTS
	SECTION 460 - SAMPLE FORMS
REF	NARRATIVE
460.1	The following is a list of state authorized forms provided by the South Dakota Commission on Gaming:

SDCG FORM#

**DESCRIPTION** 

SDCGF-11	Jackpot Payout/Fill Slip
SDCGF-12	Slot Machine Access Record
SDCGF-13	Slot Summary Report
SDCGF-14	Payout/Fill Summary
SDCGF-15	Count/Wrap Variance Report
SDCGF-16	Slot Access Key Log
SDCGF-17	Soft Meter Reading Summary
SDCGF-17.1	Hard Meter Reading Summary
SDCGF-17.3	Bill Acceptor Meter Reading Summary
SDCGF-25	Hard Count Summary
SDCGF-25.1	Bill Acceptor Summary
SDCGF-26	Hopper Reconciliation Worksheet
SDCGF-27	Hopper Adjustment Summary
SDCGF-28	Hopper Count Summary
SDCGF-38	Gaming Information Form
N/A	W2-G

Samples of each are reproduced on the following pages.

# SLOTS

SECTION 460 - SAMPLE FORMS (continued)

# JACKPOT PAYOUT/FILL SLIP

Licensee:
-----------

Jackpot Pay Handpay Fill

Date: Time:		
Shift: Day	Swin	g Grave
Machine #:		SDCG Stamp #:
Denomination:	Amour	nt of Jackpot or Fill
\$5.00 SLOT		
\$1.00 SLOT		
.50 SLOT		
.25 SLOT		
.10 SLOT		
.05 SLOT		
SHORT PAY		
REEL SETTINGS (JACKF	10 TO	NLY)
CHANGE PERSON	CAS	HIER
SLOT SUPERVISOR LARGE JACKPOT APPROVAL		GE JACKPOT APPROVAL
	W20 NO	<b>3 ISSUED?</b> YES â−¡ â−¡
SDCGF-11		

_			
Desc	rii	∿tı	nn:
レセるに	/I II	ノロ	OH.

Three-part carbonless forms

Original (white) given to slot supervisor to forward to accounting

Second part (yellow) used for cashier accountability

Third part (pink) dropped immediately into the accounting paperwork lock box or retained in locked dispensing machine

# SLOTS

SECTION 460 - SAMPLE FORMS (continued)

# SLOT MACHINE ACCESS RECORD

SLOT MACHINE ACCESS RECORD MACH #:					
Licensee:		SDCG Stamp #:			
Date	Time	Initial	Reason		

I.	ı	l	1
SDCGF-12	2	•	

1	וספר	۱rı	nt	$\sim$	Λ.
$\mathbf{\mathcal{L}}$	esc	<i>,</i>	μι	וטו	Η.

One-part card

Kept inside slot machine

SLOTS

SECTION 460 - SAMPLE FORMS (continued)

#### **SLOT SUMMARY REPORT**

SEE ATTACHED



Date Current Drop:	Date Prior Drop:
Licensee:	·

	Machine	SDCG		Drop	o Amount	Total Drop	Payouts/Fills (From Pay/Fill	Redeemed Paper Tokens	Net Result
	#	Stamp	Denom.			2.00	. ayr	ronono	(Win/Loss)
		#		Coin	Currency	Amount	Summary)	Casino Script	(*****
1									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12 13									
14									
15									
16									
17									
18									
19									
20									
21									
22									
23 24									
25									
26									
27									
28									
29									
30									

	Totals			
Prepared By: _				

SDCGF-13

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.

SLOTS

SECTION 460 - SAMPLE FORMS (continued)

**PAYOUT/FILL SUMMARY** 

SEE ATTACHED

	SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.
Description:	
Single copy	sheet
3 7	Page 113

Used to accumulate payout/fills

to post to slot summary report

No prenumbering

Maintained by accounting

	SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.								
×									

SLOTS

SECTION 460 - SAMPLE FORMS (continued)

#### **COUNT/WRAP VARIANCE REPORT**

COL	JNT/WRAP VARI	ANCE REPORT
LICENSEE:		DATE:
DENOMINATION	COUNT	WRAP
Dollars		
Halves		
Quarters		
Dimes		
Nickels		
Other		
TOTAL COIN		
TOTAL CURRENCY		
GRAND TOTAL		
Hard Count Team Leader		Explanation:
Hard Count Recorder		
Hard Count Team Member		

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual. Hard Count Team Member Cashier SDCGF-15 Description: Single copy report Filed with hard count documentation to accounting No prenumbering

SLOTS

SECTION 460 - SAMPLE FORMS (continued)

**SLOT ACCESS KEY LOG** 

# SEE ATTACHED

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.
Description:
One-page report in binder
Used to track slot key usage
No prenumbering

#### **SLOTS**

SECTION 460 - SAMPLE FORMS (continued)

#### **METER READING SUMMARIES**

SEE ATTACHED



# **SOFT METER READING SUMMARY**

Licensee:	Time:
Date:	

1 2 3 4 5	NO.	SDCG STAMP #	COINS	COINS	CURR COINS DROPPED	ENT METER RICANCELLED	EADINGS JACKPOTS PAID	DOOR OPEN	VOUCH REDEE
1 2 3 4 5		STAMP			COINS	CANCELLED	JACKPOTS		
1 2 3 4 5		STAMP			COINS	CANCELLED	JACKPOTS		
2 3 4 5 6	NO.		IN	OUT	DROPPED	CREDITS	PAID	OPEN	REDEE
2 3 4 5 6	NO.		IN	OUT	DROPPED	CREDITS	PAID	OPEN	REDEE
2 3 4 5 6		π							
2 3 4 5 6									
3 4 5 6									
5 6									
6									
7									
8									
9									
10									
12									
13									
14									
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16									
17									
18									
19									
20									
21									
22									
23 24									
25									
26									
27									

28					
29					
30					

#### PROGRESSIVE SIGN AMOUNTS

Sign Description

Amount

ACCOUNTING USE ONLY: DISCREPANCIES FORWARDED TO SLOT SUPEFVISOR

1		
2		METER READER'S SIGNATURE:
3		
4		ACCOUNTING REVIEWER'S SIGNATURE:
5		
6		

$\sim$	$\neg$	$\sim$	$\sim$	_	4	7
3	יט	U	G	F-	Т	7

LICENSEE:		
LICENSEE.		

# HARD METER READING SUMMARY

DATE:	
TIME:	

			CURRENT METER READINGS					
	MACHINE	SDCG	COINS	COINS	COINS	GAMES	JACKPOTS	
					_			
	NO.	STAMP #	IN	OUT	DROPPED	PLAYED	PAID	
1 2								
3								
4								
5								
6								
7								
8								
9								
10								
11								
12								
13								
14								
15								
16								
17								
18								
19								
20								
21								
22								
24								
25								
26								
27								
28								
29								
30								

Accounting Use Only. Discrepancies Forwarded to Slot Supervisor

METER READER'S SIGNATURE:	

ACCOUNTING REVIEWER'S SIGNATURE:				
				SDCGF-17.1
LICENSEE:				
BILL ACCEPTOR	METER	RE	ADIN	<b>IG</b>
SUMN	<b>IARY</b>			
DATE:				
TIME:				
	CURRENT ME	TER REAL	DINGS	
MACHINE SDCG				

				CURRENT METER READINGS				
	MACHINE	SDCG						
	NO.	STAMP #	\$1.00	\$5.00	\$10.00	\$20.00	\$50.00	\$100.00
1								
2								
3								
4								
5								
6								

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.

7				П
				$\vdash$
8				H
9				
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23				
24				
25				
26				
27				
28				
29				
30				

Accounting Use Only. Discrepancies Forwarded to Slot Supervisor

Meter Reader's Signature:	
Accounting Reviewer's Signature:	

SDCGF-17.3

Note: Total Vouchers Meter may be called another meter depending on manufacturer.

SECTION 460 - SAMPLE FORMS (continued)

HARD COUNT SUMMARY

SEE FOLLOWING PAGES

S	SDLRC Rule: 20:18:0A	- Gaming Internal Cor	ntrol and Revenue Repo	orting Manual.
Description:				
One-part form	1			
	nard count team			

# HARD COUNT SUMMARY

SDCGF-25

	LICENSEE:_	
DATE		

		SDCG	NUMBER		DC	DLLAR AMO	JNT	
	MACHINE	STAMP	OF		(BY	DENOMINA	TION)	
	#	#	COINS	\$1.00	\$.25	\$.10	\$.05	OTHER
1								
2								
3								
4								
5								
6								
7								
8								
9								
10 11								
12								
13								
14								
15								
16								
17								
18								
19								
20								
TOTA	AL BY DEN	OMINATIO	N	\$	\$	\$	\$	\$
	TOTAL HARD COUNT (ALL DENOMINATIONS)						\$	
	BILL VALIDATOR TOTAL						\$	
	LESS WRAP VARIANCE AMOUNT							
	TOTAL TRANSFERRED TO CASHIER \$							

				I CERTIFY THAT I DELIVERED TO THE CASHIER THE
DENOMINATION	# OF COINS	TOTAL	VARIANCE	MONIES REFLECTED ON THE HARD COUNTY SUMMARY
\$1.00				HARD COUNT TEAM LEADER
,				COUNT TEAM LEADER
\$.50				I CERTIFY THAT I RECEIVED FROM THE HARD COUNT TEAM
\$.25				LEADER THE MONIES REFLECTED ON THIS HARD COUNT
\$.10				SUMMARY
\$.05				
CURRENCY				
OTHER				CASHIER
SIGNATURES	1			
OF TESTERS	2			

1	 			
HARD LEADER	 RECORDER	HARD HARD COUNT TEAM MEMBER	COUNT	TEAM

# **BILL ACCEPTOR SUMMARY**

Licensee:	Time:
Date:	

				Number o	f Bills by De	nomination			Total
	Machine	SDCG							Vouchers
	No.	Stamp #	\$1.00	\$5.00	\$10.00	\$20.00	\$50.00	\$100.00	Redeemed
1									
2									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12 13									
14									
15									
16									
17									
18									
19									
20									
21									
22									
23									
24 25 26									
25									
26									
27									
28									

29							
Total Number of Bills							Grand Total
	* \$1.00	* \$5.00	*\$10.00	*\$20.00	* \$50.00	*\$100.00	
	<b>*</b> *******	40.00	<b>*</b> 10100	<b>V</b> =0.00	400.00	***************************************	Vouchers
m . 1 D #	\$	\$	\$	\$	\$	\$	
Total Dollar Amount Grand Total Currency & Redeemed Vouchers							

Hard Count Team Leader:	Less: Redeemed Vouchers	
Leauer.	Total Amount Transferred to Cashier	

Hard Count Recorder:	
Cashier:	 *Total Amount Transferred to Cashier
Summary to	forwarded to the Hard Count
	arrive at the total drop amount

Denom.	Bills Tested	Machine Count	Variance
	Total	Total	

	Signature of Tester 1:
\$1	
\$5	
\$10	
\$20	Signature of Tester 2:
\$50	
\$100	SDCGF-25.1

#### SDCGF–26

#### **SOUTH DAKOTA COMMISSION ON GAMING**

#### HOPPER RECONCILIATION WORKSHEET

LICENSEE:

Period Ending:

Machine #		
Stamp #		
Denomination		
A). Ending Coins In (Soft Meters)		
B). Beginning Coins In (Soft Meters)		
C). Net Coins In (Line A â€' Line B)		

D). Ending Coins Out (Soft Meters)		
E). Beginning Coins Out (Soft Meters)		
F). Net Coins Out (Line D – Line E)		
1). Not come out (Eme b de Eme b)		
G). Net Coins In (Line C)		
H). Net Coins Out (Line F)		
I). Coins Available for Drop And Hopper (Line		
G †Line H)		
G ac Line II)		
J). Ending Coins Dropped (Soft Meters)		
K). Beginning Coins Dropped (Soft Meters)		
L). Net coins Dropped (Line J †Line K)		
L). Net coins Dropped (Line J a€ Line K)		
NAV NAS ships Fills (A street O street)		
M). Machine Fills (Actual Count)		
M1). Hand pays included in Line F (Metered or		
Actual)		
N). Coins To Hopper (Line I + Line M + M1) â€'		
(Line L)		
O). Beginning Inventory (Actual Count)		
P). Ending Inventory (Line N + Line O)		
Q). Ending Inventory (Actual Count)		
R). Ending Inventory (Line P)		
S). Variance in Coins (Line Q â€" Line R)		
VARIANCE RECONCILIATION:		
T). Ending Door Open (Soft Meters)		
U). Beginning Door Open (Soft Meters)		
V). Door Open's (Line T â€' Line U)		
, , , ,		
W). Total Drop (Actual Count)		
X). Total Drop (Line L)		
Y). Drop Variance (Line W – Line X)		
, ,, ,, ,, ,, ,, ,, ,, ,, ,, ,, ,, ,, ,		
Z). Other Additions To Hopper *		
Explain:		
- Artistic		
AA). Total Variance Line S + Line V + Line Y –		
Line Z		
VARIANCE EXPLANATIONS:		
VANIANOL LAFLANATIONS.		

* Credits cashed out and put into the hopper		te: To perforn conciliation, th		
from playing off the light.	per	Meter Rea formed simul	rop, must be	

# SDCGF-27 SOUTH DAKOTA COMMISSION ON GAMING

#### **HOPPER ADJUSTMENT SUMMARY**

	DATE OF CURRENT HOPPER ADJ.	
LICENSEE:		
	DATE OF PRIOR HOPPER ADJ.	

				ENDING HOPPER		
	MACHINE	SDCG		INIV/ENITODY	BEG.	NET RESULT
				INVENTORY	HOPPER	-
	#	STAMP #	DENOM.	(00000000)		(WIN/LOSS)
				(SDCGF-28)	INVENTORY	
1						
2						
3						
4						
5						
6						

7					
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21 22					
22					
23					
24					
25					
23 24 25 26 27					
27					
28					
29 30					
30					
F	REPARED BY				
TOTA	\L				
		I	1	I	

SDCGF-28	HOPPER	COUNT	SUMMARY
LICENSEE:		_	

DATE		

		SDCG	NUMBER		DO	LLAR AMOL	INT	
	MACHINE	STAMP	OF		(BY DENOMINATION)			
	#	#	COINS	\$1.00	\$.25	\$.10	\$.05	OTHER
1	"		0010					
2								
3								
4								
5								
6								
7								
8								
9								
10								
11								
12								
13								
14								
15								
16								
17								
18								
19								
20								
21								
22								
23								
24								
25						1		
26						1		
27 28						1		
28						1		
29								
30	AL DA DEN		N.T.	ф	d.	ф	Ф	d.
1017	AL BY DEN			\$	\$	\$	\$	\$
	TOTAL COUNT (ALL DENOMINATIONS) \$							

I CERTIFY THAT I DELIVERED BACK TO THE HOPPERS THE MONIES REFLECTED ON THIS HOPPER COUNT SUMMARY

	SD	DLRC Rule: 2	20:18:0A - C	Saming Internal	Control and Re	evenue Repor	ting Manual.	
	1					3.	2.	
HARD COUNT RECORDER LEADER			HARD C	OUNT TEAM	I MEMBER	HARD CC	OUNT TEAM	
				COUNT MAC	HINE TEST			
	DENOM	# OF COINS	TOTAL	VARIANCE	DENOM	# OF COINS	TOTAL	VARIANCE
	\$1.00				\$0.05			
	\$0.50				Other	F0 4		
	\$0.25				SIGNATUR	ES 1		
	\$0.10				OF TESTE	RS ·	2	
			SOUTH D <i>A</i>	AKOTA COMN	MISSION ON	GAMING		
			GAI	MING INFORM	MATION FOR	RM		
	TION: .50 1.00		0		DEN	NOMINATIO	N: .01	.05 .10
DATE					PR	OGRAM NA	AME:	
TIME:				 _	PE	RSONALITY	CHIP:	
SERIAL #					MA	IN CHIP:		

HOUSE # \_\_\_\_\_

SDCG STAMP #:

# METER INFORMATION

	SOFT METERS		HARD METERS	
	BEFORE	AFTER	BEFORE	AFTER
COINS-IN				
COINS-OUT				
COINS-DROPPED				
JACKPOT				
DOOR OPEN				
CANCELED CREDITS				

TOTAL \$1 ACCEPTED	
TOTAL \$5 ACCEPTED	
TOTAL \$10 ACCEPTED	
TOTAL \$20 ACCEPTED	
TOTAL \$50 ACCEPTED	
TOTAL \$100 ACCEPTED	

WORK PERFORMED:	
NEW MACHINE INFORMATION (IF APPLICABLE):	
LOCATION:	DENOMINATION: .01 .05 .10
MAIN CHIP:	PERSONALITY CHIP:
	PROGRAM NAME:
PARTS USED:	

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.				
TECHNICIAN SIGNATURE:				
SDCG AGENT APPROVED BY:				
INSTRUCTIONS: THE SDCG OFFICE IN	THIS FORM MUST BE FILLED OUT AND A COPY FILED WITH			
	DEADWOOD WHEN PERFORMING THE FOLLOWING:			
	1) BREAKING LOGIC AREA SEAL			
	2) CLEARING RAM			
	3) ALL CONVERSIONS TO MACHINES			
	4) DENOMINATION CHANGES			
LOCATION	5) TRANSFERRING MACHINES TO A DIFFERENT RETAIL			
	6) INSTALLING OR REMOVING MACHINES			
NOTE: A COPY OF THIS F	FORM MUST BE FILED WITH THE SDCG OFFICE IN DEADWOOD			
WITHIN 24 HOUR	S OF COMPLETING WORK ON MACHINE(S).			

SDCGF-38

# SLOTS

SECTION 460 - SAMPLE FORMS (continued)

W2-G

COPY FORM W2-G ONTO THIS PAGE

# Description:

This is a federal printed form and

therefore is not provided by the

**Executive Director** 

You should consult your CPA if you have

questions regarding its usage

# CASHIER

# SECTION 505 - GENERAL

REF	DESCRIPTION	NARRATIVE
505.1	Cashier Area	The Cashier area is the repository for all gaming revenues. These revenues are taken into Cashier accountability and are recorded as increases in the general ledger.
505.2		The Cashier area is counted down at the end of every shift to ascertain that the opening bankroll, plus revenues and minus expenses and bank deposits equals the ending bankroll. The cash inventory along with the cash summary for each shift is forwarded to the accounting department for review and general ledger recording. All paperwork connected with the drops, fill/credits, redeemed coupons, etc. are forwarded to the accounting department for comparison and review procedures and are then appropriately filed.
505.3		Unredeemed cash value coupons should <b>NOT</b> be stored in the cashiers cage. All redeemed cash value coupons should go along with other paperwork for that shift to accounting.
505.4		Unredeemed match play and free play coupons can be stored in the cage as long as they are inventoried each shift and recorded.

# **CASHIER**

# SECTION 510 - POSITION DESCRIPTIONS

REF	TITLE	NARRATIVE
510.1	Owner/	The Owner/Operator is(name)
	Operator	and is responsible for operations of the entire property; attainment of long-term growth, delegates portions of the Owner's/Operator's duties and responsibilities to appropriate management personnel; determine that all operations and activities are conducted in accordance with company policy and applicable state and federal law; has the authority to hire and terminate departmental personnel. All owner/operators must be licensed as such with the South Dakota Commission on Gaming.
510.2	Gaming	The Gaming Manager isand is
	Manager	responsible to establish and monitor overall operating policy for the Gaming Operator; monitors games activity for adherence to company policy and state regulations; and has the authority to hire and terminate departmental personnel. This person must be licensed as a key employee. (SDCL 42-7B-22.1)
510.3	Cashier	The Cashier is accountable for the cashier area; exchanges cash for chips; checks information of check application to identification; prepares fill and credit slips; prepares jackpot payout/fill slips; maintains control over pit and Slot key access logs; verifies and accepts moneys from hard and soft counts; handles poker shill checkouts; prepares cash inventory report and daily cash summary. The Cashier who accepts hard and soft counts should <b>NEVER</b> be part of that drop and count team. This person must be licensed as either a key or support employee.

CASHIER

#### SECTION 515 - SIGNATORY ABILITY AND ACCESS TO SENSITIVE AREAS

# SIGNATORY ABILITY CASHIER

Request for fill/credit slips Yes

Fill/credit slips Yes

Master games report Yes

Check cashing Yes(1)

Jackpot payout/fill slip Yes

Poker buy-sell form Yes

Poker shill check-out Yes

Hard Count Summary Yes(1)

Opener/closer No

Soft count card No

Pit and Slot access key logs Yes

Prenumbered forms control log No

SDCG signature control log No

Slot machine access record No

Payout/fill summary No

Meter reading summary No

Paper Tokens, Hopper Tickets, & Casino Script Yes

## **ACCESS TO SENSITIVE AREAS**

Cashier area	Yes
Count room	Yes(2)
Slot machine	No
Pit area	No
Drop boxes	No
Vault	No
1 Signs when accepting proceeds into inventory bu	t does not have access to the forms.
2 Only when verifying counts.	
0400	uco.
CASH	IEK
SECTION 520 - DETA	AIL PROCEDURES
REF NARRATIVE	

# 520.1 The following procedures are performed by the cashier:

- 1. Counts the cash, coin, and chip inventory and documents it on the cash inventory sheet at the beginning and end of each shift.
- 2. Check Cashing:

When a customer informs the cashier that the customer wishes to cash a check, checks the check application information and if properly approved cashes the check.

#### 3. Soft Count:

- a. Verifies the money from the soft count and upon verification of amount signs the master game sheet and accepts the drop.
- b. At the completion of the count puts the funds into the cashier bank and increases the accountability on the Daily Cash Summary.

#### 4. Pit Transactions:

- a. Reviews all requests for fill/credit, counts chips received for credit, and signs the request for fill/credit.
- b. Notifies management on all transactions \$1,000 and above of the amount and table number of the fill/credit.
- c. Prepares the fill/credit slip, signs it, and gives the original (white) to the runner. In the case of a fill, also gives the runner the exact amount of chips or coin in the denomination requested.
- d. Compares the second copy (yellow) of the fill/credit slip and staples it to the duplicate (yellow) request for fill/credit slip, and files it until the end of shift. At the end of shift, the cashier totals the fills and credits and enters the total on the Daily Cash Summary.
- e. Maintains the soft drop keys. A pit access key log is maintained by the cashier

containing the name of the individual receiving keys, date, time out, and time brought back in.

#### **CASHIER**

## SECTION 520 - DETAIL PROCEDURES (continued)

#### REF NARRATIVE

520.1

- f. Fill and credit dispensing machines are located in the cashier area. When the dispensing machine is empty, the cashier notifies one of the following licensees, Owner/Operator, Gaming Manager, Controller/Bookkeeper, or Key Employee on duty who has access to the key to the stored forms. This person obtains the next numerical sequence from the secured location, completes the prenumbered forms control log, proceeds to the cashier's cage, and refills the dispensing machine.
- g. Maintains requests for fill/credits and issues them to the pit on request.
- h. Maintains opener/closer table inventory forms in the cashier area and issues them to the pit in numerical sequence.
- i. Maintains table cards in the cashier area and issues them to the pit.
- Slot Transactions:
  - a. Accrues all requests for jackpot payouts or fills, prepares and signs the jackpot payout/fill slip, and gives payouts to the Slot Supervisor.

- b. Prepares W2-G for all slot winnings in excess of \$1,200.
- c. Retains second (yellow) copy of jackpot payout/fill slip for daily accountability, gives original copy (white) to the Slot Supervisor who immediately forwards it to accounting or drops it immediately inside a paperwork lock box located outside the cage. The third copy (pink) is dropped immediately into the accounting paperwork lock box or if not dispensed retained in locked dispensing machine.
- d. Maintains the hard count and slot machine/cabinet keys and a slot access key log containing the names of individuals receiving keys, date, time out, and time brought back in.
- e. Follows the same procedures for the slot jackpot payout/fill slip dispensing machine as outlined in steps 4f and 4g.
- f. Verifies and accepts all funds from hard counts. Records the amount of these counts on the daily cash summary.

#### **CASHIER**

SECTION 520 - DETAIL PROCEDURES (continued)

#### REF NARRATIVE

520.1

g. When a patron or slot attendant brings a paper token, casino script, or a hopper ticket to the cage, the cashier shall validate the voucher; if it is a paper token or casino script, the cashier shall sign it; and give the amount of money found on the validation receipt to the patron or slot attendant. The cashier shall maintain each voucher for accountability.

- h. If the paper token, hopper ticket, or casino script is the result of a jackpot, proper jackpot procedures are followed and the cashier will staple the voucher to the yellow jackpot slip for accounting use. If the retail premises is routed then the voucher is attached to the white jackpot fill slip for the routeperson to take and forward to accounting.
- i. At the time of redemption, the cashier making the payment must sign all paper tokens, hopper tickets, and casino scripts, and record the amount of these redemption amounts on the daily cash summary.
- j. NOTE: A W-2G Statement of Gambling Winnings must be completed in accordance with IRS regulations for single award payments of \$1,200 or more. Single win award paper tokens, hopper tickets, and casino script of \$1,200 or more fall under this requirement. These tickets will actually state that they are jackpots.

#### 6. Poker Transactions:

- a. Receives money from the Pit Boss and issues the appropriate amount of chips to the Pit Boss.
- b. Signs the poker shill check out form initiated by the Pit Boss. Remits funds to the shill and retains the form. Upon receipt of residual funds from the shill, calculates win/loss on the poker shill check out form and posts it to the daily cash summary.
- c. Maintains opener/closer table inventory forms in the cashier area and issues them to the poker tables in numerical sequence.
- d. Maintains table cards in the cashier area and issues them to the pit.

7. Transfers to/from vault:

#### **CASHIER**

#### SECTION 520 - DETAIL PROCEDURES (continued)

#### REF NARRATIVE

520.1

- a. The Owner/Operator or Key Employee decides when a transfer of funds is to be made to/from the vault. A "vault transfer sheet" is prepared showing the amount of moneys which are to be transferred. If the amount is from a specific process (i.e, hard drop from slot summary) this is noted on the memo portion of the slip.
- b. The transfer of the moneys takes place.
- c. The Cashier verifies the amount of the transfer and signs the vault transfer sheet attesting to this, the original (white) copy is kept by the Cashier with the paperwork for that shift. The second part (yellow) is given to the Owner/Operator or Key Employee who places it in the vault as documentation of the transfer and used when the licensee reconciles the inventory of the vault. The third copy (pink) is retained by the Owner/Operator or Key Employee.
- d. The Cashier makes the appropriate entry to the daily cash summary report.
- e. Keys for the vault area are kept in the possession of the Owner/Operator or Key Employee. NO ONE else has access to the vault area.
- 8. Fill Bags:

- a. A fill bag must be filled (made) by at least two people. Both people must sign the fill bag tag, record the dollar amount of the bag, and record the seal number. The tag is then secured to the bag with the prenumbered seal.
- b. When a seal is broken, two people must be present. The date of breaking the seal, the signatures of both present, and the purpose of breaking the seal (Example: jackpot payout/fill number) are recorded on the fill bag tag. The broken seal and bag tag are attached to the white copy of the jackpot payout/fill slip if the seal is broken for a jackpot payout/fill. If the seal is broken for any other reason it is attached to the daily cash summary for that shift.
- 9. Other Transactions:
  - a. Accepts moneys and remits funds as appropriate for other non-gaming operations of the licensee.

#### **CASHIER**

SECTION 520 - DETAIL PROCEDURES (continued)

#### REF NARRATIVE

b. Accounts for all non-gaming cash transaction increases and decreases on the daily cash summary.

c. Verifies coupons as they are redeemed. Stamps or writes the date redeemed on the coupon. Enters all coupons redeemed for the shift on the daily cash summary so that the cash inventory will balance. Files the redeemed coupons with the paperwork for that shift. It is recommended that all coupons be prenumbered. The numbers which are redeemed could be recorded, allowing greater control for the establishment.

#### 10. End of Shift:

- a. Counts cash, coin, and chip inventory and documents on cash inventory sheet.
- b. Reconciles beginning cash inventory to ending cash inventory by accounting for all or some of the following on the daily cash summary:
  - 1) Soft count
  - 2) Hard count
  - 3) Poker shill win/loss
  - 4) Vault transfers
  - 5) Deposits to banks
  - 6) Other operations receipts
  - 7) Other operations disbursements
  - 8) Jackpot payout/fills
  - 9) Fills/credits
  - 10) Miscellaneous income
  - 11) Miscellaneous payouts
  - 12) Over/short

c. At the end of each Cashier's shift, the Cashier must print a report which details the sum of the paper tokens, hopper tickets, and casino script paid during that cashier's shift. The Cashier will use this report to reconcile with the cash drawer. This report must be filed with the daily cash summary. At the end of the gaming day, the gaming manager must print a report that details all of that gaming day's voucher transactions. This report must immediately be forwarded to accounting by the gaming manager.

#### CASHIER

SECTION 520 - DETAIL PROCEDURES (continued)

#### REF NARRATIVE

520.1

- d. Slot machine paper token, hopper ticket, and casino script payouts are recorded on the daily cash summary under "paper token, hopper ticket, and casino script."
- e. Immediately forwards all paperwork to accounting. This includes both cash inventory sheets, daily cash summary, all second parts (yellow) of fill/credit slips, request for fill credit slips, paper tokens, hopper tickets, casino script, and second copies (yellow) of jackpot payout/fill slips which are reflected on the daily cash summary. At no time may the paperwork of a previous shift be accessible to the cashier personnel of the oncoming shift.

#### CASHIER

SECTION 525 - CHECK CASHING

#### REF NARRATIVE

## 525.1 Granting Check Cashing privileges are as follows:

#### A. The customer

- 1. Goes to Cashier and requests check-cashing privileges.
- 2. The Cashier has the customer fill out and sign the Check-Cashing Application/Data Form and Authorization to Verify Credit Standing Form.
- 3. The Cashier interviews customer, enters customer information on Check-Cashing Application/Data Form and enters customer requested limit.
- 4. The Owner/Operator, Gaming Manager or Pit Boss reviews Check-Cashing Application/Data Form, makes inquiries as appropriate, and signs Check-Cashing Application/Data Form.
- 5. Accounting sends Authorization to Verify Credit Standing Form to customer's bank.
- 6. The customer's bank completes Authorization to Verify Credit Standing Form and mails back to the Licensee.
- 7. Accounting receives and reviews Authorization to Verify Credit Standing Form received from customer's bank.
- 8. Accounting reviews bank credit data and posts data to Check-Cashing Application/Data Form.

- 9. The Owner/Operator or Gaming Manager rates card, establishes a limit up to \$1,000.00.
- 10. Accounting files Authorization to Verify Credit Standing Form.
- 11. The Cashier files completed Check-Cashing Application/Data Form for reference when customer seeks check cashing privileges.
- 12. Check cashing privileges granted prior to performing the above procedures are subject to denial as a bad debt deduction for gross gaming-revenue tax purposes.

## **CASHIER**

#### SECTION 525 - CHECK CASHING (continued)

#### REF NARRATIVE

- 525.2 Check Cashing procedures are as follows upon granting of Check Cashing privileges:
  - 1. The customer presents check to Cashier.
  - 2. The Cashier reviews Check-Cashing Application/Data Form for any previous returned checks and check-cashing limits.

- 3. If check is within limits and the customer has had no returned checks, go to Step 6.
- 4. If check is greater than limit, obtains approval from either Owner-Operator or Gaming Manager.
- 5. If check is not approved for cashing, the Cashier informs customer, returns check to customer, and this procedure is terminated.
- 6. The Cashier gives cash to customer and places check in cash drawer.
- 7. The Cashier records date and amount of check on Check-Cashing Application/Data Form. If check is greater than \$500 and customer requests chips, immediately notifies Pit Boss so the Pit Boss is aware of the check amount and identification of the customer.
- 8. The Cashier files Check-Cashing Application/Data Form.

#### CASHIER

SECTION 525 - CHECK CASHING (continued)

#### REF NARRATIVE

- 525.3 Returned check collection or write-off procedures are as follows:
  - 1. The Cashier receives check returned by the bank, notes on Check-Cashing

Application/Data Form date, amount of check returned from bank, and date redeposited; files Check-Cashing Application/Data Form in returned check file, enters check on Daily Returned Check Report.

- 2. The Cashier redeposits returned check, enters check on Daily Returned Check Report, if check clears, enters date cleared on Check-Cashing Application/Data Form; files form in Check-Cashing Application/Data file, end of procedure if cleared.
- 3. If the Cashier receives check returned by bank, update Check-Cashing Application/Data Form for return and enters check on Daily Returned Check Report.
- 4. Accounting periodically prepares a letter to all Customers who owe money to the licensee as a result of returned checks, requesting payment. Accounting informs Cashier who enters date letter sent on Check-Cashing Application/Data Form.
- 5. Accounting retains a copy of each letter signed by Owner/Operator or Gaming Manager and mails original letter.
- 6. Accounting prepares a transmittal listing of returned checks; forwards returned check (photocopy) and listing to collection agency; retains copy of listing.
- 7. Accounting periodically receives funds or notification of uncollectability from collection agency; files notification in collection agency file.
- 8. The Controller/Bookkeeper periodically determines uncollectability of returned check, prepares listing of returned check to be written off.
- 9. The Cashier pulls Check-Cashing Application/Data Form and returned check(s) to be written off, forwards to accounting to file in written-off file.

10. Cashier sends listing of written-off checks to Controller/Bookkeeper, updates Daily Returned Check Report.

#### CASHIER

## SECTION 525 - CHECK CASHING (continued)

#### REF NARRATIVE

- 525.3 11. The Owner/Operator or Gaming Manager examines returned checks to be written-off, authorizes write-off by signing listing of written-off checks.
  - 12. The Controller/Bookkeeper prepares journal entry to record bad debt loss.
  - 13. Accounting at least quarterly reconciles Daily Returned Check Report to inventory of returned checks active and inactive.
  - 14. The Controller/Bookkeeper on a periodic basis reviews inventory of returned checks comparing to returned checks on file; reconciles any differences and updates general ledger.
  - 15. Bad debts written off that have not been processed by the above procedures are subject to denial of deduction for gross gaming revenue tax purposes.

**CASHIER** 

# SECTION 530 - KEY CONTROL

REF	NARRATIVE
530.1	The Cashier is custodian to the pit and Slot keys and the accompanying key access logs as described in sections 240, 355, and 440.
530.2	Duplicate copies of all keys are locked in (indicate location) and are only accessible by the Owner/Operator or Gaming Manager.
	CASHIER
	SECTION 535 - ACCOUNTING FUNCTION
REF	NARRATIVE
535.1	At the end of the shift all reports and supporting forms are forwarded to accounting.
535.2	Accounting personnel then perform the following:
	Reverify cash inventories beginning and ending of shift and trace to daily cash summary.

- 2. Recalculate net cash increase or decrease on daily cash summary and post to a monthly cage summary which is then posted to the general ledger.
- Trace amounts received from soft and hard count per daily cash summary to master games and master slot summaries. Investigate and document any discrepancies.
- 4. Arrange fill/credit slips; jackpot payout/fill slips; reconcile paper tokens, hopper tickets, and casino script; poker shill check out forms; in numerical sequence and match to equivalents as received from soft and hard count personnel. Investigate any discrepancies.
- The Controller/Bookkeeper investigates any missing critical forms and then produces a report explaining the cause of loss and responsibility.
- Review all critical forms for numerical sequence and data integrity. Discrepancies are investigated and documented. Official notice in writing to the Executive Secretary is required within five (5) days of discovery of discrepancy.
- Instructions and Worksheet Minimum Bankroll Requirements. The bankroll verification worksheet provided in this section shall be used when evaluating compliance with § 20:18:12.01:14. The "immediate exposure" column is intended to function as an analysis of current cash availability, reflecting total cash on hand, less the games and slot machine cash requirement, as of the date the review is performed. Cash available for the "cash on premises" figure is restricted to cash and cash equivalents which are readily available for customer payouts. Coin in slot hoppers cannot be used in this calculation. The "cash in banks" figure must reflect book balance, as opposed to the bank's balance, to recognize any outstanding checks. Consideration shall be given to restrictions on cash in banks. Lines of credit from financial institutions which are immediately available to the licensee are considered a cash equivalent. Amounts in trust funds or other bank

CASHIER

## SECTION 535 - ACCOUNTING FUNCTION (continued)

#### REF NARRATIVE

535.5

accounts, which do not allow unrestricted access, may not be included in "cash available." The "thirty-day exposure" column functions as a cash flow statement, in that cash flow for one month is added to total cash on hand at the time of the bankroll verification, to project a cash position at the end of 30 days. Cash flow, as used here, includes cash revenues and cash expenses of all departments, not just the departments which are gaming-related. The licensee shall use the most recent month's revenue and expenses or a projected amount based on experience, whichever method is determined by commission staff to more accurately reflect the 30-day exposure. Gross revenues must exclude complimentaries. As appropriate, delinquent payables or other delinquent debt payments may be another consideration in determining cash requirement if payments on these payables is required. The computations used to determine the cash requirement for licensed gaming activity area as follows:

- 1. The average daily fill for each blackjack and house banked poker game is determined by dividing total fills, as reflected in the accounting records, by the number of days in that month. This is multiplied by two days to approximate the cash needed to operate each blackjack or house banked poker games.
- The craps table reserve amount is determined by multiplying the average daily fill
  amount as calculated for blackjack and house banked poker game by two or by a
  method approved by the executive secretary. This is multiplied by two days to
  approximate the cash needed to operate each craps table.
- 3. The roulette table reserve amount is equal to the average daily fill amount as calculated for blackjack and house banked poker game or by a method approved by the executive secretary. This is multiplied by two days to approximate the cash needed to operate each Roulette table.
- 4. The keno game reserve amount is equal to the single highest award available for payout.
- 5. The slot machine reserve amount, other than those involving periodic payments as

described in item 3 below, is determined by totaling items a, b, and c, as applicable:

a. The average daily payouts amount (i.e., fills/jackpots/tickets redeemed, which may be determined from the most recent SDCG Monthly Gross Revenue Tax Report(s) by subtracting "gross revenue" from "drop" and then dividing the result by the number of days in the month), times the greater of:

#### **CASHIER**

#### SECTION 535 - ACCOUNTING FUNCTION (continued)

#### REF NARRATIVE

- The number of days until the next slot drop; or
- ii. Two days.
- b. The single highest available nonprogressive jackpot.
- c. All progressive jackpot amounts that are not specifically funded by restricted cash reserves as required by § 20:18:17:24.16.
- 6. The present value of the total sums owed to patrons for annuities or periodic payments as permitted under § 20:18:17:24.11 must be included as a cash requirement until those sums are fully funded.
- 7. Other progressive payouts include 100 percent of the progressive payout liability from licensed games other than slots and any bad beat liability.

Accounting personnel shall prepare a detailed itemized schedule that proofs the difference between the monthly cage summary or general ledger and corresponding element totals used to compute the Monthly Gross Revenue Tax Report. This Schedule shall be completed and kept as support for the Monthly Gross Revenue Tax Report when filed.

## CASHIER

#### SECTION 545 - SAMPLE FORMS

## REF NARRATIVE

545.1 The following is a list of state authorized and provided forms:

SDCG FORM	DESCRIPTION
SDCGF-18	Check Cashing Application/Data Form
SDCGF-19	Credit Inquiry and Authorization Form
SDCGF-20	Daily Returned Checks Report
SDCGF-21	Cash Inventory
SDCGF-22	Daily Cash Summary
SDCGF-22.1	Cage Overage and Shortage Investigation Minimum

Procedures

SDCGF-23 Vault Transfer Sheet

SDCGF-30 Seal Reconciliation Form

N/A Fill Bag Seal

N/A Minimum Bankroll Requirements

545.2 Samples of each are provided on the following pages.

**CASHIER** 

SECTION 545 - SAMPLE FORMS (continued)

**CHECK CASHING APPLICATION/DATA FORM** 

SEE ATTACHED

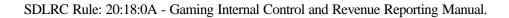
;	SDLRC Rule: 20:18	8:0A - Gaming In	nternal Control and	l Revenue Reporti	ng Manual.
Description:					
Single-copy ca	ard front & back				

# CASHIER

SECTION 545 - SAMPLE FORMS (continued)

# **CREDIT INQUIRY & AUTHORIZATION FORM**

SEE ATTACHED



# Description:

One-page form

Filed in accounting upon receipt &

update of check cash application/data

information form

# SOUTH DAKOTA COMMISSION ON GAMING

# **Credit Inquiry & Authorization Form**

On Customer Acc	ount		
To:			
	Name of Bank		
In establishing cred whose name and a	dit with us, which is limited to the didress is listed below, has menti	ne privilege of cashing checks, one of our gue oned you as one of several references.	sts,
	e it if you would check the information will be held in strict confident	ation below and return promptly in the enclosed ence and without recourse.	
		Signature of Owner/Operator	
	Name of License	ee	
Mr. Mrs. Ms.			
Address			
City, State			
Account #			

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.

Signature			
TYPE OF ACCOUNT	Γ DATE	ACCOUNT	OPENEL
PERSONAL CHECKING	SATISFACTORY	UNSATISFACT	ORY
Specia	Daily Average Balance	2	fig
Regula	r Low	3	fig
Joir	t Medium	4	fig
	High	5	fig
1 Signature Sufficient	Bank		
More than 1 Signature Require	d Officer		

SDCGF – 19

# CASHIER

SECTION 545 - SAMPLE FORMS (continued)

# DAILY RETURNED CHECKS REPORT

SEE ATTACHED

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.	
Description:	
One-page single copy report	
Filed with daily cash summary	
DAILY RETURNED CHECKS REPORT	
DIMER METORITO CHECINO RELORI	
CASHIER:	

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.

LICENSEE:		DAT	E:		ACCOUNTING:	
CHECK #	CUSTOMER NAME	INDICATE ONE			POSTED TO APP.	AMOUNT
		1st	2nd	3rd RETURN	DATA FORM	
		RETURN	RETURN	RETURN	1	
						)
SDCGF ‑			ГОТАL			
20						

# CASHIER

SECTION 545 - SAMPLE FORMS (continued)

# **CASH INVENTORY**

SEE ATTACHED

	SDLRC Rule: 20:18:0A - Gaming In	nternal Control and Revenue Reporting Manual	
Description:			
		Page 178	

Single-page report

Prepared at beginning and end of each shift

# **CASH INVENTORY**

# SDCGF ‑ 21

									Open
Licensee						Date	Shift		Close
Chips		,		,					
Tokens 5	Vault	Safe	Cage	Total	Mi	sc Banks (Lis	t)		Total
1									
$\hat{A}^{1/2}$									
Tokens									
Culls									
TOTAL CHI	PS/TOKENS	}	A			TAL MISC. NKS		D	
Cash	Vault	Safe	Cage	Total	Ch	ecks			Total
100						Grave	yard		
50						Day	-		
20						Swing			
10							Checks		
5					TO	TAL CHEC	KS	Е	
1					Mis	sc. Items (Lis	t)		Total
Misc.						Travel	ers Chec	eks	
TOTAL CAS	SH		В			Credit	Cards		
Coin	Vault	Safe	Cage	Total					
1.00									
.50									
.25									_
.10						TAL MISC. EMS		F	
.05						INVENTO	ORY		

.01					A. CHIP/TOKENS	\$
Misc.					B. CASH	\$
Mutilated					C. COINS	\$
TOTAL COIN	TOTAL COIN C			D. MISC. BANKS		\$
I certify that I monies under		ed and rec	orded the		E. CHECKS	\$
	my custody as shown on this cash inventory and have			F. MISC. ITEMS		\$
	notified appropriate personnel of any discrepancies			TOTAL THIS INVENTORY		\$
	Cashi	ər			ess Previous nventory	
TIME OF COUNT					Ending Inventory om Last Count)	
AC	COUNTING (	JSE ONLY:		E	oifference (Must Equal Shift Pariation	\$
FIGURES CHI NUMBERS:	ECK:	AGREE	D		rom Daily Cash Summary)	

# CASHIER

SECTION 545 - SAMPLE FORMS (continued)

# **DAILY CASH SUMMARY**

## SEE ATTACHED

	SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.			
Descrip	tion:			
Single	-page report			
Prepa	red end of shift			
Accou	nts for shifts net increase	e/decrease in cash		
[		DAILY CASH SUMM	MARY	
	Licensee:  Date:	Shift:	Time:	

	Slot Drop Accepted Soft Count Accepted		
	Other Departmental Receipts (LIST)		
	Other Misc. Receipts (LIST)		
	Subtotal		
Les	SS:		
	Jackpot Payout Fills		
	Paper Token, Hopper Ticket Payouts, & Casino Script		
	Net of Fills/Credits		
	Net Shill check outs		
	Other Departmental Paid Outs (LIST)		
	Misc. Paid Outs (LIST)		
D		¢	
Dep	osits:	\$	

Over/(Short)	
Ending Cash	
Inventory	
Cashier's Signature	

S	DCGF-22	Accounting Only:	<u>Figures</u>
Check		Signature	

## CASHIER

SECTION 545 - SAMPLE FORMS (continued)

# CAGE OVERAGE AND SHORTAGE INVESTIGATION MINIMUM PROCEDURES

## SEE ATTACHED

Description:	
Two page form for investigating	
Cage shortages to be submitted to	
the South Dakota Commission on Gaming	
CAGE OVERAGE AND SHORTAGE I	NVESTIGATION
MINIMUM PROCEDUR	
Licensee: Date of Overage/Sho	rtage:
Shift:	
Cashier(s) on Duty:	Amount of Overage/Shortage:
	\$

1. Recalculate DAILY CASH SUMMARY (SDCGF-22)

2. Recalculate CASH INVENTORY (SDCGF-21)	
(SUBMIT 1 & 2)	
3. Review surrounding shift paperwork: ENDING INVENTORY	BEGINNING INVENTORY
OVER/SHORT	
PRIOR SHIFT \$	
\$	
SUBSEQUENT SHIFT \$	
\$	

4. Verify the following items that were receipted/paid by the cashier by using the original paperwork.

	AMOUNTS FROM		AMOUNTS RECORDED
	ORIGINAL PAPERWORK		ON DAILY CASH SUMMARY
5. HARD DROP ACCEPTED:	\$	VS	\$
SOURCE:			
HARD COUNT SUMMARY			

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.

(SD	CGF-25)			
	SOFT COUNT ACCEPTED: JRCE:	\$	VS	\$
NAAG	STER GAMES SHEET			
(30	CGF-5)			
7 (	OTHER RECEIPES	φ	VC	¢
7. (	OTHER RECEIPTS	\$	VS	\$
		\$	VS	\$
		\$	VS	\$
		\$	VS	\$
8. 7	TRANSFERS TO/FROM:	\$	VS	\$
		\$	VS	\$
9.	FILL/CREDIT SLIPS			
	#	\$		
	#	\$		
	#	\$		
	#	\$		
	#	\$		
	#	\$		
	#	\$		
	#	\$		
	#	\$		
	TOTAL:	\$	VS	\$
		AMOUNTS FROM		AMOUNTS RECORDED
		ORIGINAL		ON DAILY CASH
		PAPERWORK		SUMMARY
10.	JACKPOT PAYOUT/FILL SLIPS			
	#	\$		
	#	\$		
	#	\$		
	#	\$		
	#	\$		
	#	\$		
	#	\$		
	#	\$		
	-	<u> </u>		+

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.

	#	\$		
	#	\$		
	TOTAL:	\$	VS	\$
11.	MISC. PAID OUTS			
111	MASCITIANS COTS	\$	VS	\$
		\$	VS	\$
12.	DEPOSITS	\$	VS	\$
12.	SOURCE:	Ψ	75	Ψ
	-Recalculate deposit slip			
	-confirm amount with bank			

13. Secure and review the surveil	llance tapes for the shift	
Note day/date/time of any suspic	cious transactions.	
	_	
	_	
14. Countdown current cage inve	entory	
\$	\$	

POKER TRAYS:	\$ VS	\$
	\$	\$
IMPREST BANKS:	\$ VS	\$
	\$	\$

## 16. EXPLANATION OF FINDINGS:

15. Recount banks included in cage inventory

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manua	al.
I PERFORMED THIS INVESTIGATION TO THE BEST OF MY ABILITIES AND INFORMATION CONTAINED ABOVE TO BE TRUE AND ACCURATE.	BELIEVE THE
(SIGNATURE)	(DATE)
	(DATE)

THIS FORM ALONG WITH COPIES OF THE (1) DAILY CASH SUMMARY AND (2) THE DAILY

CASH INVENTORY MUST BE SUBMITTED TO THE SOUTH DAKOTA COMMISSION ON GAMING OFFICE IN DEADWOOD WITHIN FIVE (5) DAYS OF THE REPORTED OVERAGE/SHORTAGE.

SDCGF-22.1

**VAULT TRANSFER SLIP** 

SECTION 545 - SAMPLE FORMS (continued)

**VAULT TRANSFER SLIP** 

SEE ATTACHED

Description:

Three-part form

Top copy (white) filed with Cashier

Second copy (yellow) filed in vault

Third copy (pink) filed by owner/operator or key employee

## **VAULT TRANSFER SLIP**

				SDC	GF ‑ 23
LICEN	ISEE:				
â–¡ TRANSFER TO VAULT F					
â–i TRANSFER FROM VAUI	LT TO CAGE				
	T =	I _			
	DATE	7	ГІМЕ		
	SHIFT:	5	SWING	GRAV	Æ
	DAY				
DENOMINATION	AMOUNT		CHIPS/TOK	ENS	AMOUNT
\$ 100			\$ 25		
\$ 50			\$ 5		
\$ 20			\$ 1		
\$ 10			MISC		
\$ 5					
\$ 1					
\$ .50					
\$ .25					

\$ .10							
\$ .05							
OTHER							
TOTAL:					TOTAL:		
TOTAL AMOUNT TRANSFER	RED:						
(CURRENCY + CHIPS/TOKE)	VS)						
MEMO							
WE CERTIFY THAT THE MON	NIES R	EPRESENTE	ABO	VE W	ERE TRANSFE	RRED	<b>)</b> :
TO		FROM		TH	E CASHIER CAC	ΞE	
TO	FROM			THE VAULT			
CASHIER				OWNER/KEY EMPLOYE		EΕ	
ORIGINAL â€' CASHIER		YELLOW ‑	VAULT		PINK OWNER/KEY	–	

## CASHIER

SECTION 545 - SAMPLE FORMS (continued)

#### **SEAL RECONCILIATION FORM**

## SEE ATTACHED

	SEAL RECONCILIATION FORM					М	SDCGH ‑ 30
	A LODING DE						
	LICENSEE	:					PERIOD ENDED:
				DATE		DATE	REASON FOR
	SEAL#	TAG	S #	BAG	INITIAL	SEAL	BREAKING SEAL
				MADE		BROKEN	
1							
2							
3							
4							
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FILL BAG SEAL

×	

#### CASHIER

SECTION 545 - SAMPLE FORMS (continued)

#### MINIMUM BANKROLL REQUIREMENTS

## SEE ATTACHED

## MINIMUM BANKROLL REQUIREMENTS

(Per § 20:18:12.01:14)

Cash Available	Immediate Exposure	Thirty Day Exposure
Cash on Premises	\$	
Cash in Banks	\$	

Cash – Other	\$	
Total Cash on Hand	\$	\$
	*	*
Gross Revenues (1 month)		\$
(**************************************		
Total Cash Available		\$
Cash Requirement's:		Ψ
Operating Expenses (1 month)		\$
Payroll (1 month)		\$
		*
Debt Service (1 month)		\$
Jose Corrido (1 monar)		<u> </u>
Licensed Gaming Activity Cash		
Requirement (1)		
	\$(	
Other	\$()	
Total Cash Requirement	\$	\$
Cash Excess/(Deficiency)	\$	\$

(1) See Licensed Gaming Activity Cash Requirement calculation.

Note:	
(1) Licensed Gaming Activity Cash requirement	

			2		
<u>Games</u>	Average Daily Fill	X	Days		
House Banked Table Games	\$	X	2	\$(	)
Slot Machine Reserve				\$(	)
Other Progressive Payouts				\$(	)
Periodic Payments Owed				\$(	)
Total				\$(	)

#### SLOT ROUTE OPERATORS

**SECTION 605 - GENERAL** 

#### REF DESCRIPTION NARRATIVE

605.10 Dual Lock A secured dual lock box which can be accessed by two separate

Box

keys, one which is held by the retail cashier or common retail premises cashier, the other by the router or the common retail premises key employee. This lock box is used to store the drop cabinet keys and the bill acceptor release key. A key control log must be completed whenever access to this box is gained. In no case may this box be accessed by either party independently.

605.15 Paperwork A lock box which can securely hold paperwork. The key for this

Lock Box box will be possessed by the route operator's accounting

department. This cannot be accessed by any member of the drop team. A route operator, excluding a common retail premise route operator, is required to have an accounting paperwork lock box located in each routed retail cashier's cage.

605.20 Dispensing

A jackpot payout/fill slip dispensing machine must be located in

Machines

each location's cashier cage.

605.25 Slot Machine

Upon all access to machine, the machine access log is to be com-

Access

pleted and returned to the inside of the machine upon securing the door. A coin from the hopper must be retained before locking the door. This coin is used to play off the door open light on top of the machine. If a winning combination of more than five coins is hit when playing off the door open light, place the coins paid out into the hopper. Record the number of coins paid out of the slot machine on the slot machine access card (SDCGF12) inside the machine.

605.30 Drop Cabinet

Access to the Slot Drop Cabinets is controlled by a key which is

Access

stored in the dual lock box. The key is controlled by the use of a key control log. The Drop Team Leader records time and date out and signs the Slot Access Key log when checking the key out. This key is immediately returned to the Cashier after the slot drop is completed. The Cashier records key identification and date and time in and signs the Slot Access Key log when the key is returned. This key is then placed in the dual lock box which is locked with the two keys.

SLOT ROUTE OPERATORS

SECTION 605 - GENERAL (continued)

#### REF DESCRIPTION NARRATIVE

605.35	Theoretical	The <b>theoretical hold</b> for each machine is maintained by the
	Hold	Controller. On a monthly basis, a report is generated which shows the deviation from theoretical hold for each machine. This report is reviewed by the Owner/Operator/Controller/Accountant and/or the Gaming Manager. Accounting investigates any unusual statistical fluctuations. Unusual statistical fluctuations are considered +10% or -10% from the hold percentage for the previous period. All documentation must be maintained for at least five years. (ARSD 20:18:17:33.)
605.40	Foreign	Foreign tokens in the slot machine drop buckets are sorted and
	Tokens	segregated from regular house tokens and negotiable currency during the hard count. It is a violation of federal treasury laws to utilize any tokens other than house tokens for reuse.
605.45	Weigh Scales	At each location the <b>weigh scale</b> is tested by two hard Count Team Members prior to the count of each denomination. The amount of coins tested and signatures of Count Team Members are documented on the hard count summary.
605.50	Policies	A general policy is followed that access to keys and locked cabinets or counting areas are limited to only those people specified in writing.
605.55	Forms	Jackpot Payout/Fill Slip:
	Control	Payout/Fill slips are prenumbered utilizing the alphabet. Only one series at a time is issued and used.

2. The Payout/Fill slips are inserted into dispensing machines. All slips

are utilized in numerical sequence.

#### SLOT ROUTE OPERATORS

SECTION 605 - GENERAL (continued)

#### REF DESCRIPTION NARRATIVE

605.55

- 3. Payout/Fill slips are requisitioned from the Executive Secretary as needed. These slips are documented on the prenumbered forms control log which requires date, starting and ending number, date of issuance, and signature of person issuing the jackpot payout/fill slip. These slips are then issued to the cage and inserted into the payout/fill dispensing machine. The slips not inserted into the payout/fill dispensing machine are stored in the Route Operator Accounting Office with the Owner/Operator, Gaming Manager, Controller/Bookkeeper, or Key Employee on duty having access to the key to the stored forms. If an alternative storage location is desired, the licensee must receive written approval from the Executive Secretary.
- 4. Spare Payout/Fill slips may be kept in the dual lock box. These forms may be used when the inventory of slips in the dispensing machine unexpectedly runs out.
- 5. All three copies of the Jackpot Payout/Fill slips are dispensed from the dispensing machine after they have been signed by the route person and routed retail cashier. The first (white) copy is given to the route person, the second (yellow) copy is retained by the retail cashier, the third (pink) copy is dropped into the route operators accounting paperwork lock box by the retail cashier. If the third (pink) copy is not dispensed, it is kept in unbroken sequence in locked dispensing machine. During the drop, the cashier and the routeman will remove the pink copy of the Jackpot Payout/Fill slips. The pink copies which have been removed are then placed in the paperwork lock box.

6. All Jackpot Payout/Fill slips are accounted for after use by the Accounting Personnel. An investigation is performed to determine the reasons and responsibility for the loss of any Jackpot Payout/Fill slips. The investigation is documented in a report which is submitted to the Executive Secretary for action as appropriate.

#### SLOT ROUTE OPERATORS

SECTION 605 - GENERAL (continued)

#### REF DESCRIPTION NARRATIVE

605		oids

When a Jackpot Payout/Fill slip is voided, the Cashier clearly marks "void" across the face of the original and two copies. The Cashier drops the original and third (pink) copies in the route operator's accounting paperwork lock box and retains the second (yellow) copy for their records.

#### 605.65 Machine

Written approval must be received from the South Dakota Com-

#### Conversions

mission on Gaming prior to a program change. The following information must be included in all requests for approval:

- 1. Location of machine;
- 2. SDCG stamp number;
- 3. Serial number; and
- 4. The program ID number which is going to be used.

If the conversion is a denomination change or change of location, the licensee must notify the Executive Secretary in writing prior to the change. Written approval is not needed for these changes.

605.70	Removal of	When it is necessary to remove a slot machine from the floor or
	Slot Machines	transfer a machine from one retail location to another, the follow-
	From Floor or	ing procedures must be followed before the removal of the
	Transfer of	machine:
	Machines to	
	Another	1. An employee not involved in the removal or transfer of the
	Location	machine reads both the hard and soft meters as required. These meter readings are immediately transferred to accounting.

- 2. The amounts in the drop bucket and bill acceptor box are dropped and counted. (See section 630).
- 3. A hopper adjustment is performed on the hopper contents. (See Section 637).
- 4. Both the hopper load and the amount dropped are transferred and accepted by the cashier.
- 5. Upon completion of the meter readings, drop process, and counting of the hopper, the machine may be removed from the floor or transferred to another retail location.

#### SLOT ROUTE OPERATORS

SECTION 605 - GENERAL (continued)

#### REF DESCRIPTION NARRATIVE

Before a machine being removed or transferred is replaced by another gaming device, the commission must be notified and allowed to inspect the device. A gaming device stamp must be placed on the replacement device.

If the removal of a machine is temporary and only for the placement of a tournament machine per  $\hat{A}$ § 20:18:14.01, standards two through five as described in this section do not apply to the removal of the machine. The machine being removed shall be secured off the gaming floor away from the gaming public to a location approved by commission staff. All other standards of section 605.70 shall be followed.

605.75 Hopper

The initial hopper load is not a fill and does not affect gross

Adjustments

revenue computations. (ARSD 20:18:22:12) A fill slip must be prepared because it is money coming from the cage. Write **INITIAL FILL** on the slip, along with the other required information.

The difference between the beginning hopper load for the period and the ending hopper load at the time of the adjustment must be included as either an addition or subtraction from the gross revenue computation for the month the adjustment was made. Hopper adjustments must be made:

1. At least monthly for each machine;

- 2. When the denomination is changed for a machine;
- When moving a machine from one retail establishment to another;
- 4. When there is a change in ownership or when a business closes.

605.80 Mobile

Imprest

Bank

If a slot route operator uses a mobile imprest ban it shall be locked and secured at all times. It shall be counted at the beginning and end of each shift by the route person and cashier on duty and documented on a cash inventory form.

#### SLOT ROUTE OPERATORS

SECTION 605 - GENERAL (continued)

#### REF TITLE NARRATIVE

605.85 Money

Any money transactions including even money exchanges between

Exchanges

a route operator and a retail cage cashier need to be documented on a Money Exchange Form (SDCGF-23.1). The Money Exchange Form must be signed by both the retail cashier and the routeperson or route operator cashier to verify the amount exchanged or transferred. The original (white) copy will be filed with a routeperson or route operator cashier's paperwork and the second (yellow) copy will be filed with the retail cashier's paperwork.

#### SLOT ROUTE OPERATORS

## SECTION 610 - POSITION DESCRIPTIONS

## REF TITLE NARRATIVE

610.1	Owner/	The Owner/Operator is (name)
	Operator	and is responsible for operations of the entire operation; attainment of long-term growth; delegates portions of the duties and responsibilities to appropriate management personnel; determines that all operations and activities are conducted in accordance with company policy and applicable state and federal law; has the authority to hire and terminate departmental personnel. All owner/operators must be licensed as such with the South Dakota Commission on Gaming.
610.2	Gaming	The Gaming Manager is and is
	Manager	responsible to establish and monitor overall operating policy for the Gaming Operator; monitors games activity for adherence to company policy and state regulations; and has the authority to hire and terminate departmental personnel. This person must be licensed as a key employee (SDCL 42-7B-22.1).
610.3	Routeman	The Routeman is responsible for maintaining and repairing slot machines. The Routeman is an employee of the licensed slot route operator.
610.6	Hard Count	The Hard Count Team Leader oversees the hard count. This
	Team Leader	individual participates in and verifies the drop and is responsible for the other Hard Count Team Members and hard count equipment. The Hard Count Leader reports directly to the Controller/Bookkeeper.

610.7 Hard Count

The Hard Count Team Members assist in the drop process.

**Team Members** 

#### SLOT ROUTE OPERATORS

#### SECTION 620 - JACKPOT PAYOUTS AND HANDPAYS

#### REF NARRATIVE

- When a jackpot requires a manual payout or there is a handpay, the following occurs: ARSD 20:18:17:28)
  - 1. Customer notifies change person who notifies the route operator.
  - 2. Upon arrival at the retail location the Routeman visually verifies that jackpot lights are lit, symbols appear in proper sequence, and the machine door is locked. If the jackpot amount is for \$50,000 or greater, the commission office must be notified prior to paying the winning patron any portion of the winnings. A copy of this "Jackpot Payout/Fill" slip must be given to the commission agent verifying the jackpot.
  - 3. The Routeman witnesses the jackpot or handpay and secures the jackpot amount.
  - 4. The Cashier or Routeman completes "Jackpot/Payout Fill" slip, including:
    - a. Location;
    - b. Date, time, and shift;

- c. Machine number and SDCG stamp number;
- d. Dollar amount (alpha and numeric);
- e. Reel symbols (jackpot only, does not apply to multiline winning combinations);
- f. Signatures of at least two employees verifying and witnessing the payout; and
- g. Jackpot payouts over \$5,000 require a third signature and verification of the Owner/Operator or Key Employee.
- 5. The Routeman, after verifying the amount, signs all three copies of the "Jackpot Payout/Fill" slip.
- 6. Routeman forwards the cash to Cashier who, after verifying the funds, signs the slips.
- 7. The original (white), second part (yellow), and the third part (pink) copies of the Jackpot Payout/Fill slip are dispensed from the dispensing machine. Cashier keeps second part (yellow) copy of the "Jackpot Payout/Fill." The original (white) is taken by the Routeman along with the funds. The third (pink) is dripped immediately into the accounting paperwork lock box or if not dispensed kept in unbroken sequence in the locked dispensing machine.
- 8. The Routeman returns to the machine. The customer is paid.

#### SLOT ROUTE OPERATORS

SECTION 620 - JACKPOT PAYOUTS AND HANDPAYS (continued)

#### REF NARRATIVE

620.0 9. The Routeman then observes customer play off machine and includes the original

copy (white) of "Jackpot Payout/Fill" with the imprest bank.

If a jackpot is \$1,200 or more, an IRS form W-2G Statement of Gambling Winnings is completed by the cashier or routeman.

#### SLOT ROUTE OPERATORS

#### SECTION 625 - HOPPER FILLS AND SHORT PAYS

(ARSD 20:18:17:35)

#### REF NARRATIVE

- When a manual pay results from the need to fill the hopper or a short pay, the following occurs.
  - 1. Customer notifies change person who notifies the route operator.
  - 2. The Routeman opens the machine and observes the hopper. If the hopper is empty, go to step 3. Otherwise the Routeman frees the machine to complete the payout. If the machine is not jammed, the Routeman tests the payout setting to determine if the machine is paying short. If not, go to section 625.2.
  - 3. After locking the machine, the Routeman secures necessary funds, proceeds to Cashier, and the Cashier or Routeman fills out the "Jackpot Payout/Fill" including:
    - a. Location;
    - b. Date, time, and shift;

- c. Machine number and SDCG stamp number;
- d. Dollar amount (alpha and numeric);
- e. Signatures of at least two employees verifying and witnessing the fill; and
- f. Fills over \$5,000 require a third signature and verification of the Owner/Operator or Key Employee.
- 4. The Routeman then signs all three copies of the "Jackpot Payout/Fill" slip. The cash is forwarded to the Cashier who, after verifying the funds, signs the slips.
- 5. The original (white), second part (yellow), and third part (pink) copies of the Jackpot Payout/Fill slip are dispensed from the locked dispensing machine. The Cashier keeps the second part (yellow) of the "Jackpot Payout/Fill." The original (white) is taken by the Routeman along with the funds. A third (pink) is dropped immediately into the accounting paperwork lock box or if not dispensed kept in unbroken sequence in the locked dispensing machine.
- 6. The Routeman and the other licensee who sign the bag tag place the funds in the hopper and turn the machine on.

#### SLOT ROUTE OPERATORS

SECTION 625 - HOPPER FILLS AND SHORT PAYS (continued)

#### REF NARRATIVE

7. The Routeman observes completion of the payout and includes the signed bag tag and seal and the original (white) copy of the "Jackpot Payout/Fill" with the imprest bank.

Upon all access to slot machines, the machine access log is to be completed and returned to the inside of the machine upon securing the door.

#### SLOT ROUTE OPERATORS

#### **SLOTS**

SECTION 627 - TICKET PRINTERS (ARSD 20:18:17:18.01)

#### REF NARRATIVE

- Payment By Ticket Printers. If the gaming device has a printer that has the means to print a Hopper Ticket or Paper Token, the printer shall print on a ticket and provide the data to a slot monitoring system. This system must have the means to validate a Hopper Ticket or Paper Token. If communication is lost and validation information cannot be sent to the slot monitoring system, the slot machine is prohibited from accepting paper tokens and can only dispense hopper tickets which must be manually redeemed. The information to be printed on the ticket must include:
  - a. The value of the credits redeemed in U.S. dollars in numerical form:
  - b. The name of the casino issuing the hopper ticket or paper token;
  - c. The time of day the hopper ticket or paper token was printed in twenty-four hour format showing hours and minutes;
  - d. The date the hopper ticket was printed showing day, month, and year;
  - e. The expiration date of the hopper ticket or paper token, which is 90 days;
  - f. A number identifying the slot machine that generated the hopper ticket or paper token;
  - g. A unique validation number or barcode; and
  - h. A description of any restrictions on the redemption of the hopper ticket or paper token.

- Payment of Paper Tokens. Paper tokens may be redeemed at the cashier cage or inserted in another slot machine that is capable of accepting these tickets at the casino where the ticket was printed. The paper tokens must be redeemed before the expiration date that is printed on the paper token.
- Payment of Hopper Tickets. Hopper tickets that are not validated by the slot monitoring system must be manually redeemed at the cashier cage of the casino where the ticket was printed before the expiration date printed on the hopper ticket. Hopper tickets that were not validated must show by some means that it did not communicate with the slot monitoring system. This must be approved by the Executive Secretary.
- Payment of Casino Script. This preprinted voucher of predetermined value may be dispensed from the bill hopper or may be accepted into a slot machine and does not require a slot monitoring system, but must have a Commission approved validation system and includes:

SLOT ROUTE OPERATORS

SLOTS

SECTION 627 - TICKET PRINTERS (continued)

#### **REF** NARRATIVE

- a. The value in U.S. dollars in numerical form;
- b. The name of the casino issuing the voucher;

- c. A unique validation number or barcode;
- d. A description of any restrictions on the redemption of the voucher; and
- e. Security features that limit the ability to counterfeit.
- Payment of Jackpots with Paper Tokens or Jackpots. If a paper token or hopper ticket is printed due to a jackpot, the tickets must be manually redeemed following proper jackpot procedures. The printed paper token or hopper ticket shall be stapled to the white jackpot slip.
- Voiding of Paper Tokens or Hopper Tickets and Casino Script. When voiding a paper token, hopper ticket, or casino script the cashier shall clearly mark void across the face of the voucher. The cashier signs across the face of the paper token, hopper ticket, or casino script. The cashier shall then submit the voided tickets to accounting for retention and accountability.

SLOT ROUTE OPERATORS

SECTION 630 - HARD DROP PROCEDURES

(ARSD 20:18:17:29)

#### REF NARRATIVE

Within a reasonable period prior to the drop of the machines, an employee (accounting personnel are preferred) reads and records the soft meter readings on a meter reading summary and, if applicable, the bill acceptor meter reading summary. This meter reading function must be done separately from the actual drop. The drop and the meter readings must be completed before gaming starts.

The meter readings are immediately placed in the paperwork lock box. The

operator's accounting staff collects them sometime after the drop is complete. Any unusual meter readings are reported to and investigated by the Routeman or Slot Mechanic. Any adjustments to the meter readings are documented on the meter reading summary.

- The hard meter readings must be taken before the last drop which is to be included on the gaming tax return for each month. These must be recorded on the hard meter reading summary.
- The Slot Drop Team consists of the following, unless the licensee has received written permission from the Executive Secretary regarding other arrangements:
  - 1. The Hard Count Team Leader; and
  - 2. At least one Hard Count Team Member;

(A representative of the retail licensee is recommended.)

- The Slot Drop Team assembles at the location at the previously specified time on each day that the drop occurs. This time must be reported to the commission by using forms provided by that office. The Hard Count Team Leader accesses the key to the drop cabinet from the Cashier by signing and dating the slot access key log and then accessing the key to the dual lock box.
- A Hard Count Team Member removes the bucket and any overflow, places a preprinted machine identification tag into the bucket, and sets the bucket on the cart. An empty bucket is placed in the drop cabinet and the door to the drop cabinet is locked. Once the cabinet key is removed, the door should be tested to ensure it is locked.

#### SLOT ROUTE OPERATORS

SECTION 630 - HARD DROP PROCEDURES (continued)

# REF NARRATIVE

Machines with bill acceptor boxes must be dropped in conjunction with the drop buckets, as follows:

- 1. Use the bill acceptor release key to release the bill acceptor box. Replace with an empty bill acceptor box. This lock must be different from the slot drop cabinet lock.
- 2. If not preidentified, tag the bill acceptor box that was removed. This identification tag should include the machine number. Place removed bill acceptor box on the cart. The boxes will be taken to the Retailer's count room or the Route Operator's count room to be counted.

If the drop is to be removed from the common retail premises, it must be weighed at this time. If not removed, the drop is transferred to the operator count room, the drop keys are returned in accordance with section 630.10 and count/wrap procedures are followed in accordance with section 435.

- The Hard Count Team Leader observes the actions of the Hard Count Team Members and ensures that all removed drop buckets are accurately weighed. Each machine's drop shall be weighed and recorded according to the preprinted identification tag. The recorder will be in a position to observe the amount on the scale. The hard count recorder will document the amount by machine on the hard count summary until all drop from the slot machines is counted and recorded.
- 630.8 A count team member guards the cart containing removed drop buckets.
- Upon completion of the drop at each retail location, the Hard Count Team Members sign the hard count summary. By signing the form the members are attesting to the accuracy of the form, which reflects the amount of the drop.

The Hard Count Team Leader returns drop cabinet keys and bill acceptor release keys to the Cashier and dates and signs the slot access key log. The keys are then locked in the dual lock box.

630.11 Repealed.

Slot machine drop cabinet keys, including duplicates, are maintained by a department independent of the slot department.

# SLOT ROUTE OPERATORS

# SECTION 630 - HARD DROP PROCEDURES (continued)

# REF NARRATIVE

Two persons are required to accompany such keys while checked out and observe each time the slot machine drop cabinets are accessed.

The cart is moved by the Hard Count Team Leader to the route operator's count room.

# SLOT ROUTE OPERATORS

SECTION 635 - COUNT AND WRAP PROCEDURES

(ARSD 20:18:17:32)

# REF NARRATIVE

- The Hard Count Team transfers the slot drop to the operator's count room where it is wrapped and/or transferred to the cashier.
- The coins are wrapped and reconciled in a manner which precludes the commingling of slot drop coins with coins from other sources.
- BILL ACCEPTOR BOXES Upon completion of the wrap, the contents of the bill acceptor boxes are counted. The following steps apply to those licensees with bill acceptor boxes. If bill acceptor boxes are not used, go to step 635.4.
  - 1. One count team member (the opener) obtains one bill acceptor box, unlocks and opens it in full view of the other team member (the verifier). The opener then empties the contents of the box on the count table.
  - 2. The opener shows the camera and the verifier that the box is empty. The verifier verbally acknowledges that the box is empty.
  - 3. The bill acceptor box is then closed, locked, and placed in the bill acceptor box rack or in another place approved by the executive secretary.
  - 4. The opener sorts all currency by denomination, paper tokens, casino script and counts each separately. Paper tokens and casino script are counted after all bills have been counted. No counting may take place until all bills from the bill acceptor box are sorted.
  - 5. The number of bills for each denomination is recorded on the bill acceptor summary form for that particular slot machine by the verifier.

- 6. The total dollar amount for that slot machine is then calculated and entered on the summary form by the verifier.
- 7. The verifier then performs an independent second count of the bills and compares this total with the count recorded. If there are any discrepancies between these two amounts, the opener must recount the bills, and the verifier must recalculate the amounts recorded on the form. This must be done until all discrepancies are resolved.

### SLOT ROUTE OPERATORS

SECTION 635 - COUNT AND WRAP PROCEDURES (continued)

# REF NARRATIVE

8. The opener computes a total value for all paper tokens and casino script found in each bill acceptor. The recorder records the dollar value of the paper tokens and casino script on the bill acceptor summary. The verifier performs a second computation.

If there are any discrepancies between these two amounts the verifier must recompute the vouchers. This procedure must be performed until all discrepancies are resolved.

9. These procedures are repeated until all bill acceptor boxes are counted.

The bill acceptor summary is then totaled to reflect the total dollar amount counted from the bill acceptor boxes. The grand total is then transferred to the hard count summary which reflects the total dollar amount dropped.

Funds (including paper tokens and casino script) from the bill acceptor boxes are considered part of the hard drop and must be included on the slot summary report. That is, bills, paper tokens, and casino script dropped must be added to the coins dropped to obtain the total drop for each slot machine and in total.

The hard count team leader and the hard count recorder attest to the accuracy of the drop by signing the hard count summary and the bill acceptor summary.

The Cashier then performs an independent count of the wrapped coins and the currency, paper tokens, and casino script; if the coins are not wrapped at this stage, the coin from each machine must be weighed separately. Upon completion of the wrap process, the total wrap amount is entered into the cashier's daily summary as slot drop accepted.

If a vault is used to store the funds for the hard drop, the cashier must verify the amount and sign the slot summary report attesting to the accuracy of the amount stated. This amount is entered on the cashier's daily summary as slot drop accepted and then recorded as a transfer to the vault.

The Cashier accepts responsibility for the funds by attesting to the accuracy of the hard count summary by signing the form in the appropriate location.

The hard count summary is then taken to accounting or placed in a location which is not accessible by any member of the drop team or the cashier.

SLOT ROUTE OPERATORS

SECTION 637 - HOPPER ADJUSTMENTS

(ARSD 20:18:22:12)

# REF NARRATIVE

- At least once a month the hopper contents are counted and reconciliations are performed. The tax return for that month reflects the adjustment. (ARSD 20:18:22:12). For the tax reporting period, any increase in the hopper inventories increases gross revenue; decreases in the hopper inventory decrease gross revenue.
- The hopper adjustment team consists of at least two people:
  - 1. The hopper adjustment team leader; and
  - 2. At least one assistant.

The hopper count is accomplished using the count procedures outlined from §Â§ 435.3 to 435.10, inclusive.

- Immediately before the hopper count an employee separate from the hopper adjustment team reads and records the soft and hard meter readings on SDCGF-17 and 17.1. These readings are done separately from the hopper count and are transferred to accounting as soon as they are completed. The hopper count and meter readings must be completed before gaming starts.
- The slot machine access card is completed upon access to each slot machine.
- The contents of the hopper are either weighed or counted; then this count is recorded in the applicable column on the Hopper Count Summary (SDCGF-28). The hopper contents are then placed back in the hopper and the machine is locked. This process is repeated until all of the slot machines have been accounted for.
- The Hopper Count Summary (SDCGF-28) is signed by the hopper adjustment team members attesting to the accuracy of the report. This report is then immediately placed in the paperwork lock box.

# **SLOTS**

# SECTION 640 - KEY CONTROL

# REF **NARRATIVE** 640.1 All sensitive keys relating to the Slot Department are controlled through restricted access and the slot access key log which indicate the following: 1. Date of issuance; 2. Time of issuance: 3. Signature of individual receiving key; 4. Key number; 5. Reason for removal of keys; 6. Initials of individual issuing key; 7. Date of return; 8. Time of return; 9. Initials of individual accepting return of key; and 10. Comments.

- The following keys are maintained in the dual lock box located in the Cashier area:
  - 1. Slot drop cabinet keys;

- 2. Slot door keys;
- 3. Key for lockbox containing Voucher Slot Machine Detail Report.

# SLOT ROUTE OPERATORS

### SECTION 645 - ACCOUNTING FUNCTION

# REF NARRATIVE

- All original copies (white) of jackpot payout/fill slips are forwarded to accounting. Accounting then enters the slip on the payout/fill summary sheet and retains that slip until the next drop.
- At the end of each drop, all reports and supporting forms are forwarded to accounting.
- Accounting personnel then perform the following:
  - 1. Collect all meter reading information from the paperwork lock box at the retail locations and obtain the third copy (pink) of any jackpot payout/fill slips used since the last drop was done.
  - 2. Review matching of the original (white) with the third copy (pink) of the jackpot payout/fill slips and account for numerical sequence from shift to shift.
  - 3. Arranges jackpot payout/fill slips in numerical sequence; review the posting made to

the payout fill summary sheet.

- 4. Enter the amounts shown for the drops from the hard count summary and the payout/fills from the payout fill summary sheet with the applicable machine number on the slot summary report.
- 5. Calculate the net result by machine on the slot summary report.
- 6. Agree with the totals of count wrap variance report and net cash transferred to daily cash summary; investigate any differences.
- 7. Post meter readings from meter reading summary to master slot summary report by machines; post drop payouts/fills and net win by machine from slot summary to master slot summary report. Calculate the following on the master slot summary:
  - a. Calculated drop from meter readings;
  - b. Variance between drop from physical count and calculated drop;
  - c. Handle for previous drop and current drop from meter readings;
  - d. Drop from prior drop and current drop days;
  - e. Record of hopper adjustments (monthly)

# SLOT ROUTE OPERATORS

SECTION 645 - ACCOUNTING FUNCTION (continued)

# REF NARRATIVE

- f. Theoretical hold (monthly)
- g. Actual hold (monthly)
- h. Variance between actual and theoretical hold (monthly); and
- i. Variance between actual jackpots paid amount and metered jackpots paid amount.
- The Controller/Bookkeeper investigates any missing jackpot payout/fill slips. The Controller/Bookkeeper then produces a report explaining the cause of the loss and responsibility for it.
- The Owner/Operator or the Gaming Manager, in conjunction with the appropriate personnel, investigate any large or unusual fluctuations in the master slot summary report.
- Paper Tokens, Hopper Tickets, and Casino Script that are the result of single awards are jackpots. These tickets must be included on the comparison of meter jackpot with actual jackpots paid report. For all other Paper Tokens, Hopper Tickets, and Casino Script accounting must prepare a report by drop, by machine, by denomination, on a month to date basis which compares a voucher issued meter to the vouchers issued system report.

On a monthly basis, accounting prepares a schedule of voucher liability based on the vouchers redeemed and the vouchers issued for the reporting period. This calculated voucher liability is compared to the system generated voucher liability for reasonableness. Any large or unusual variance shall be reported to the South Dakota Commission on Gaming.

- Accounting shall maintain a report detailing the dollar value of all unredeemed paper tokens, hopper tickets, and casino script. The dollar value for unredeemed tickets can be obtained from the reports generated by the slot monitoring system. This report will be prepared each drop period.
- Redeemed and unredeemed vouchers are considered gaming records. These records must be maintained for 5 years.

# SLOT ROUTE OPERATORS

# SECTION 645 - ACCOUNTING FUNCTION (continued)

# REF NARRATIVE

- The Controller/Bookkeeper keeps all fill bag seals and tags, along with a reconciliation log. The reconciliation log must have all seal numbers, tag numbers, the date the bag was made, and the reason for breaking the seal. Any missing seal numbers must be investigated.
- After each hopper adjustment is performed, the hopper count summary and meter reading forms are forwarded to the Controller/Bookkeeper. The amounts reflected on this form are transferred to the hopper adjustment summary. These adjustments are reported when filing the monthly gross revenue tax report (SDCGR-2).
- The Controller/Bookkeeper then completes the reconciliation by using the Hopper Reconciliation Worksheet (SDCGF-26). This form is used to determine the correct hopper contents. Any variances of \$50 or more are investigated and noted by Controller/Bookkeeper. Any variances of \$100 or more are to be reported to the South Dakota Commission on Gaming.

SLOT ROUTE OPERATORS

**SECTION 650 - STATISTICS** 

# REF NARRATIVE

- All slot machines contain functioning coin-in meters. At least weekly, immediately prior to the drop, a Routeman or an employee of the Routeman reads and records the meter readings on a meter reading summary. After the meter reading summary is completed, an accounting representative reviews the meter readings for reasonableness. Those meters that appear to be unreasonable are reviewed with the Routeman or Slot Mechanic and any discrepancies are resolved. Any unresolved meter readings are listed by accounting personnel supervisor for follow-up by the Routeman who also documents the follow-up, as well as documenting investigations of unusual deviations between actual and theoretical hold.
- Accurate and current hold percentages are maintained for each slot machine on the Master Slot Summary. (ARSD 20:18:17:33).
- Theoretical hold percentages are provided by the vendors. Actual hold percentage strips are compared to the theoretical hold by Routeman personnel.
- Records are maintained for each machine which indicate the dates of any changes made to the reel settings or payout/award schedules, the actual changes made, and the recalculation of theoretical hold as a result of the changes. The Controller/Bookkeeper periodically compares the hold percentages to the manufacturer's theoretical hold.
- Records are maintained for each machine which indicates the date the machine was placed into service, the date the machine was removed from operation, the date the machine was placed back into operation, and any changes in machine numbers and designations.
- Licensees must read and record meters which will enable them to identify whether a variance between actual drop and meter drop is attributable to coin, currency, paper tokens, hopper tickets, or casino script.
- 650.7 Repealed.

# SLOT ROUTE OPERATORS

# **SECTION 655 - MISCELLANEOUS**

REF	NARRATIVE
655.1	Repealed.
655.2	The wrapping of loose coins is performed at a time or location that does not interfere with the hard count/wrap process or the accountability of that process.
655.3	A record is maintained evidencing the transfer of unwrapped coins.

# **SLOT ROUTE OPERATORS**

# **SECTION 660 -- SAMPLE FORMS**

# MONEY EXCHANGE FORM

Description:				
Prenumbered two-p	oart form			
Used to verify fund	s being sold, bought, o	or		
exchanged between	een a route operator a	nd a		
retail serviced by	the route operator			
	MONI	EY EXCHANGE FO	RM	
_				
Route Operator:		Retail:		
Type Needed	Check appropr	iate column	Quantity	\$ Amount

Router

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.

	by Router		
Nickel Fills			
Quarter Fills			
Long Nickels			
Short Nickels			
Long Quarters			
Short Quarters			
\$1.00 Tokens			
\$5.00 Tokens			

Total Coin/

Tokens: \$

Currency		
\$1.00		
\$5.00		
\$10.00		
\$20.00		
\$50.00		
\$100.00		

SDCGF-23.1	Total Currency:	\$

Routeperson:\_\_\_\_\_

Cashier:\_\_\_\_\_

We have verified that this transaction listed on

this form agrees with the amount on this form.

Original copy: Router Yellow copy: Retailer

**ELECTRONIC DATA PROCESSING** 

# SECTION 700 - GENERAL

# REF DESCRIPTION NARRATIVE

700.0 General

Licensees that employ and utilize any type of computerized or

Controls

automated system that accounts for either gaming transactions and activity or impacts statistical reporting requirements and the reporting of taxable gross revenue, or both, must have adequate, written backup and recovery procedures in place. These procedures must address contingency plans in the event of data loss or system failure and are applicable to systems used for any purpose related to gaming activity. This includes automated slot monitoring systems, meter capture systems, report-generating systems, handheld systems, ticketing systems, general ledger systems, accounting systems, etc. The procedures must be distributed to all necessary individuals and departments and must be tested periodically to ensure effectiveness.

All electronic and ticketing slot machine systems, which report or affect the taxable gaming revenue of a slot machine, must have a real time data backup device. All transactions recorded by the system must be backed up immediately by the backup device so that if the system experiences a catastrophic failure, all of the data in the system may be recovered. The following items must be addressed in the licensee's system of internal control:

- 1. The main computers (i.e., hardware, software, and data files) for each gaming application (e.g., slots, table games, etc.) are in a secured area with access restricted to authorized persons, including vendors.
- 2. The computer systems, including application software, are secured through the use of passwords or other approved means. Management

personnel or persons independent of the department being controlled shall assign and control access to system functions.

- 3. Passwords are controlled as follows unless otherwise addressed in these standards:
  - a. Each user must have their own individual password.
  - b. Passwords used to gain access to the system are changed at least quarterly with changes documented by the system.

**ELECTRONIC DATA PROCESSING** 

SECTION 700 - GENERAL (continued)

# REF DESCRIPTION NARRATIVE

- 4. Adequate backup and recovery procedures are in place, and if applicable, include:
  - a. Daily backup of data files.
  - b. Backup of all programs.
  - c. Secured off-site storage of all backup data files and programs, or other adequate protection.
  - d. Recovery procedures are tested at least annually in a test environment.

e. Adequate system documentation is maintained, including descriptions of both hardware and software, operator manuals, etc.

# 700.1 Modems

If remote dial up to any associated equipment is allowed for software support, the licensee must maintain an access log which includes: name of employee authorizing modem access, reason for modem access, description of work performed, date, time, and duration of access.

# 700.2 Optical Disk

Documents may be scanned or directly stored to WORM ("Write

Document

Once Read Many") optical disk with the following conditions:

Storage

- The optical disk must contain the exact duplicate of the original document.
- All documents stored on optical disk must be maintained with a
  detailed index containing the retail license number, the retail
  location name, SDCG Document number or name as applicable,
  and document origination date. This index must be available upon
  request of the SDCG staff members.
- 3. Upon request by SDCG staff members, hardware (terminal, printer, etc.) must be provided in order to perform auditing procedures.
- 4. Controls must exist to ensure the accurate reproduction of records, up to and including the printing of stored documents used for auditing purposes.

	SDLRC Rule: 20	0:18:0A - G	Saming Int	ernal Control	and Revenue 1	Reporting Manua	1.
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# PART II

# **REVENUE REPORTING**

MONTHLY GROSS REVENUE TAX REPORT

SECTION 1100 - MONTHLY GROSS REVENUE TAX REPORT - FORM

# **INSTRUCTIONS**

1100.1 The Monthly Gross Revenue Tax Report and remittance is due from each retail license

and route operator not later than fifteen days following the end of each month. (SDCL 42-7B-29) 1100.2 This form is provided by the Executive Secretary. Fill out the license number, name, and address for the business the return is for. 1100.3 All revenue figures must be reported in dollar increments (i.e. 24 coins in for a nickel slot machine should be reported as \$1.20) 1100.4 If a pre-designated drop is not scheduled for the last day of the month the revenue from the drop closest to the end of the month is used for filing that month's return. The revenue generated for the remainder of the month is to be reported on the next gross revenue tax report. 1100.5 If the return is for a route operator a route location report must accompany the report and remittance. The route location report is a schedule which shows the statistics for each location which the route operation operates devices in. 1100.6 Gross Revenue Computations. (ARSD 20:18:22:12) 1100.7 Upon discovery of a reporting error by the licensee in a previous month's report, an amended report must be filed which contains the following information: (ARSD 20:18:22:03) 1. The total gaming revenue and statistics for that month, including the amendment on a regular tax report with "Amended Tax Report" written on the top of the form. 2. A memorandum which explains the legal basis for the amendment and calculation of the additional amount of tax due.

3. The proper amount of additional tax and interest due must be remitted with the amended report.

# MONTHLY GROSS REVENUE TAX REPORT

# SEE ATTACHED REPORT

SDCGR-2

# SOUTH DAKOTA COMMISSION ON GAMING MONTHLY GROSS REVENUE TAX REPORT

	FOR GAMINO	6 OPEI	RATIO	NS	DURING	THE	E MONTH	OF:	20	
	LICENSE NUMBE	R:					RECEIPT #:			
	<b>BUSINESS NAME</b>						CHECK #:			
	ADDRESS:						AMOUNT:			
							(FOR OFFIC	E USE	ONLY)	
				+			,			
	SLOT MACHINES	# OF					HOPPE	R	GROS	3
A.	(Enter Denomination)	UNITS	COINS \$	S IN	DROP	\$	ADJUSTM \$	ENTS	REVENUE	\$

	TOTALS		\$	[	\$		\$		\$	
			т		7		7		7	
	CARD GAMES	# OF			GF	ROSS				
В.	(List Each Game Separately) BLACK JACK	UNITS	DRO	P \$	REVENU	JE \$				
	Poker (Player Banked)									
	TOTALS		\$		\$					
				1						
C.	ADD: TOTAL (SECTION A)	GROSS	REVI	ENUE	FROM	SLOT	MACHINES	\$		
D.	PLUS: TOTAL G B)	ROSS RE	EVENU	E FR	OM TABLE	GAME	S (SECTION	\$		
E.	LESS: ADJUSTN	MENTS TO	O GROS	SS RE	EVENUE			\$		
	(NET OF R					CHEDU	JLE)	Ţ		
F.	EQUALS: TAX OPERATIONS	ABLE (	GROSS	S R	EVENUE	FRON	M GAMING	\$		
G.	TAX ON TAXABLI	E CDOSS	DEVE	NII IE	/I INIE E TIN	1EC 00/	<u> </u>	\$		
G.	TAX ON TAXABLI	L GROSS	NLVL	INUL	(LIINL I IIIV	ILO 07	0)	Ψ		
H.	PENALTY FOR L						<u>,                                      </u>	\$		
	(2% PER MONTH	I OR \$5.0	0 WHIC	CHEV	ER IS GRE	ATER)				
I.	TOTAL GAMING	TAX DUE	(LINE	G PLU	JS LINE H)			\$		
		SEI	ND CO	MPLE	TED REPO	ORT AN	ND REMITTAN	ICE TO	):	
			SO	UTH [	DAKOTA CO	OMMIS	SION ON GAN	/ING		
					ST CAPITO	L				
	LOEDTIEV AND	חבט גיי			SD 57501		ער חבם וייטיי	T1147	TIUC IC A	דטי ייב
	I CERTIFY AND CORRECT, AND INFORMATION, A	COMPLE AND BEL	TE RE IEF, AN	PORT	TO THE I	BEST ( RT IS N	OF MY KNOW	'LEDGE	Ξ,	
	CONSENT OF AL SIGNATURE	L OTHER		<u>IDUAL</u> TLE	_S LICENSI	ED	DATE			
	SEE REVENUE R	FPORTIN	IG MAN	JUJAI	FOR INSTR	RUCTIC				
	RETURN ORIGIN							CORDS		

# SLOT ROUTE LOCATION REPORT

# SEE ATTACHED REPORT

# SOUTH DAKOTA COMMISSION ON GAMING

# SLOT ROUTE LOCATION REPORT

# FOR GAMING OPERATIONS DURING THE MONTH OF:

	OPERATOR INFOR								
	LICENSEE NUMBE	ER:							
	<b>BUSINESS NAME:</b>								
	ADDRESS:								
			".05			1105	DED		0000
			# OF				PER	_	GROSS
	NAME OF LOCATION		UNITS	COINS IN \$	DROP\$	ADJ	UST.	RI	EVENUE \$
1.		\$1							
		.50							
		.25							
		.10							
		.05							
	TOTALS	FOR							
	LOCAT	ΓΙΟN:							
2.		\$1							
		.50							
		.25							

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.

		.10			
		.05			
	TOTALS FOR	1.05			
	LOCATION:				
					J
3.		\$1			
		.50			
		.25			
		.10			
		.05			
	TOTALS FOR				
	LOCATION:				
4.		\$1			
		.50			
		.25			
		.10			
		.05			
	TOTALS FOR				
	LOCATION:				
5.		\$1			
		.50			
		.25			
		.10			
		.05			
	TOTALS FOR				
	LOCATION:				

FISCAL STANDARD FINANCIAL STATEMENTS

SECTION 1205 - STANDARD FINANCIAL STATEMENTS - FORM

# SEE ATTACHED EXAMPLES

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	SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.
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SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.

SDLRC Rule: 20:18:0A - Gaming Internal Control and Revenue Reporting Manual.					